



CALLSIGN

Ohio Appreciates Professional Communications Operations

May 2020

Lydia Frey, President (614) 799-4656

lfrey@dps.ohio.gov

Johnna Gonzalez Sells, 1st Vice President

johnnasells@franklincountyohio.gov

Cheryl Pratt, 2nd Vice President

clpratt@dps.ohio.gov

Mike Banks, RPL Secretary/Treasurer (330) 331-5203

mpbanks@gmail.com

Callsign Editor: Dan Lutz (513) 476-6199 dlutz@westchesteroh.org

President's Message By OHIO APCO President Lydia Frey

As I write this, my hope is that you are staying healthy and safe. The impact COVID-19 has had on our personal and professional lives has been overwhelming. We are all experiencing so many different emotions while trying to get through these difficult times. All of you are **true heroes** and the sacrifices you have made through this challenging event has been recognized by all public safety officials.

I would also like to "Thank" Ohio 9-1-1 Administrator, Rob Jackson and his staff for facilitating the weekly COVID-10 Teleconference for all agencies throughout Ohio. These weekly calls have been extremely beneficial to all of us.

While preparing for our next APCO/NENA Joint Committee meeting, the consensus was to make it a virtual meeting. The agenda for the meeting is posted on our website. It is extremely important for us to keep you updated on news within your Chapter.

Thank you for everything you continue to do for your agency and also the public.

Stay safe
Lydia

May Chapter Events

Ohio APCO/Ohio NENA Virtual Combined Membership Meeting

Wednesday, May 20th, 2020 10:00 AM

VIA WEBEX

Information on how to join via computer or telephone will be sent to all members
VIA APCO PSConnect on Tuesday May 19th

APCO – INTERNATIONAL

President

Tracey M. Hilburn, RPL ENP
Bossier Parish 911 Communications Dis # 1
Benton, LA
hilburn911@bellsouth.net

Board of Directors- North Central Region

Matthew D. Franke Ohio Chapter Butler Co. Communications Hamilton, OH. mfranke@butlersheriff.org	Michael R. O'Connor Executive Director Lyons Township Area Comm. La Grange, IL. moconnor@itacc.org
--	--

Executive Council Representative

Jay Somerville
Northwest Regional Emergency Communications Center
6565 Commerce Pkwy. Dublin, OH. 43017
jsomerville@dublin.oh.us

Ohio APCO Executive Committee

President

Lydia Frey
lfrey@dps.ohio.gov

Immediate Past President

Satoru Persons
Persons.4@dps.ohio-state.edu

Past President

Kelley Davidson
kdavidson@grovecityohio.gov

1st Vice President

Johnna Gonzalez Sells
Sells.41@osu.edu

2nd Vice President

Cheryl Pratt
clpratt@dps.ohio.gov

Secretary/Treasurer

Mike Banks
mpbanks@gmail.com

Chapter Executive Council Delegate

Jay Somerville
jsomerville@dublin.oh.us

Chapter Commercial Advisor

Norberto Colon
norberto.colon@motorolasolutions.com

Appointed Executive Committee Positions

Patrick Brandt
pbrandt@co.delaware.oh.us

Adrienne Sheffer
ajsheffer@dps.ohio.gov

Ohio APCO Standing Committees/Chairs

Constitution and By Laws Committee

2nd V.P. Cheryl Pratt, Chair
clpratt@dps.ohio.gov

Training

Cheryl Pratt, Co-Chair
clpratt@dps.ohio.gov

Adrienne Sheffer, Co-Chair

ajsheffer@dps.ohio.gov

Nominating

Mike Banks, Chair
mpbanks@gmail.com

Holly Wayt

Holly.wayt@westerville.org

Kelley Davidson

kdavidson@grovecityohio.gov

Satoru Persons

Persons.4@dps.ohio-state.edu

Awards & Scholarship

Paul Hicks
phicks@springfieldohio.gov

Legislative

Chapter Legislative Liaison, Jay Somerville
jsomerville@dublin.oh.us

Frequency Advisory

Bob Bill, Chair
Bob.bill@das.ohio.gov

911 & Communications Center Mgt. Committee

Patrick Brandt, Co-Chair
pbrandt@co.delaware.oh.us

Andrew Knapp, Co-Chair

andrew.knapp@hamilton-co.org

Additional Designations

Joint Conference Committee

Rose Chambers
Roseanna.chambers@gmail.com

Ohio APCO "Callsign" Editor

Dan Lutz
dlutz@westchesteroh.org

Ohio ESINet PSAP Subcommittee Representative

Jay Somerville
jsomerville@dublin.oh.us

Ohio ESINet Technical Subcommittee Representative

Matt Franke
mfranke@butlersheriff.org

SIEC Representative

Matt Franke
mfranke@butlersheriff.org



Secretary/Treasurer Report February 19th, 2020

Welcome Remarks – Chapter President Lydia Frey

The meeting started at 10:04, with greetings from Ohio APCO President Lydia Frey and Ohio NENA President Janet Boland. Adrienne Sheffer led attendees in reciting the pledge of allegiance.

Chapter Secretary & Treasurer Reports

Mike Banks advised that the meeting minutes from November 2019 were published in the chapter newsletter, posted online, and limited copies were available for distribution. Mr. Banks asked for a waiver of the reading of the minutes. Patrick Brandt made the motion, seconded by Kelley Davidson, motion passed with all in favor vote.

Mike Banks read the treasurer's report, current balance for Ohio APCO Checking, \$15,613.68, Ohio APCO Money Market, \$64,134.54 and Ohio Gold Star & Conference Checking, \$43,018.89. Patrick Brandt made a motion to approve the report, seconded by Cheryl Pratt, motion passed with all in favor vote.

MARCS Radio Upgrade

Greg Brown - Motorola - MARCS radio upgrades, in week 2 of upgrades. Things going well with a couple hiccups. This week has been more of the ASR sites on Monday, simulcast sites on Tuesday, challenges were faced but not customer affecting. Dispatch sites upgrade today, remotely rebooting routers. Dispatchers will see their backup resources and see a red X on their primary. They're calling ahead to the centers when this happens. Wrap up will occur tomorrow. There are six engineers at State of Ohio Computer Center, 3 engineers at Zone 2 (Lake Co), 3 engineers at Jefferson County, and a multitude of engineer at Butler County. **(Continued Next Pg.)**



THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the February meeting:

Lunch:

Datamark

Exhibitors:

**Applied Digital Solutions
BodyBilt
Intellitech Corporation
Motorola Solutions, Inc.
RapidSOS
Solacom Technologies
Steven Campbell & Associates**

With meetings being virtual, there are no sponsors for this quarter. However, we would like to thank all of our sponsors, past, present and future, for the support provided to both Ohio APCO and Ohio NENA over the past several years. As we figure out what the new normal is for all of us, we know that our vendor community will continue to be there to support our efforts.

The chapters wish to thank our sponsors for their support

For sponsorship opportunities at future meetings, please contact Norberto Colon.

Norberto.colon@motorolasolutions.com

Post upgrades within the next few weeks, will not be visible to end users, replacing around 70 routers in zone 2 region.

Then they must upgrade the software on 576 consoles, software will be pushed to each location, will arrange times with MSS shops to log in as admin, upload the software, and then have the user log back in. This process will take at least a couple months. Software is backwards compatible whether you're on 2019 or 7/17 software.

Motorola is doing their best to overcommunicate, Greg Brown's contact info is on each email that is going to the affected centers and he's available.

Joint Conference Committee Report - Rose Chambers

Rose Chambers - no joint conference until 2022, we have a contract with Kalahari and a bigger space will be available. Things will be bigger and better, with room for an indoor emergency vehicle show. For the 2021 national conference Rose will be collecting a list of volunteers to assist the NENA Chapter and conference representatives for their national conference.

Gold Star Committee Report – Brian MacMurdo

Nominations were closed on January 31st. There has been a great response, Mr. MacMurdo appreciates everyone that took the time to send in nominations. Letters are being sent to nominees by end of the week. Registration information for the venue will be in the letters. The event will have free training on April 21st at the Renaissance and the Luncheon on the 22nd. Group rates for the hotel are available April 20th and 21st. The selection committee is going through the nominees now and will announce winners very shortly. There were 158 people nominated in total.

Ohio 9-1-1 Program Office Update – Rob Jackson

PSAP operations rules 87 of 88 counties be out by the end of this week. in 2019 passed and are in compliance. 88th county is expected by March 31st.

Training videos on the 3 modules will be out by the end of this week.

Still in the RFP period, we can expect an in-person meeting at Esinet steering committee in March with numbers to talk about fee, funding models, timeline, and legislative language.

Federal E911 PSAP Grant - calling applicants for clarifying info, the Ohio 911 Program Office needs to meet the compliance requirements set by the Federal E911 Program Office. There will be a second round with a quick turnaround. If you don't know what you're doing for NG911 or a component of it, considering hiring a consultant specifically for a NG911 component. Or if you have a training specifically for NG 911 component training. The turnaround is quick because none of the entire reimbursement process until the entire budget is sent it. The criteria are very stringent as it comes from the federal grant program. Anyone that has put in for a grant needs to stay available in case the Ohio 911 Program Office has any questions.

Ohio MARCS – Richard Schmahl

System upgrade has been smooth, it happens every other year, a few glitches but have been invisible to end user. If there are any problems, you can contact the 24x7 helpdesk at (866)OH-MARCS.

Holding a full day event on April 15th, a radio shop programmer meeting, if anyone has a shop, they utilize to program radios, get them in touch with Mr. Schmahl. In the afternoon there will be a "radio rodeo" with all the major manufacturers demonstrating their different radios and their accessories. Schmidt's will also have a food truck present between the two meetings. On April 22nd will be the next quarterly SIEC meeting at the State EOC, everyone welcome to attend that as well.

System keys expire April 30th, contact DAS to start the process to renew the key.

Dick Miller, Millersport will be shut down in the next month, new tower going in at Jessie Owens State Park, trying to form partnership in Williams County and Bowling Green. They are continuing to expand and add more counties.

(Continued Next Pg.)

Rick - Stark County - once that case is resolved, Ohio MARCS will team up with local prosecutor and legislators to enact legislation to make it easier to prosecute those that use public safety communications equipment illegally.

Ohio MARCS subscriber fee rate went from \$20 - 25 for private entities such as utilities, private schools, private ambulances. The local subscriber rate will remain \$10 at least for this calendar year and following year.

Ohio TERT Update – Monte Diegel

No update today, if anyone has any friends inside the Ohio Fire Chiefs Association, the MOU has stalled there, still waiting on a response. Encouraged members if they have a contact with this association to ask them to look at the MOU to continue to move the process forward.

APCO 2nd Vice President Candidate Angela Bowen addressed the quorum in person to discuss her campaign and goals if chosen to be the next member elected as APCO International's 2nd Vice-President.

APCO Exec. Council & Committee Reports

Frequency Advisory Committee – Bob Bill

AT&T is increasing power on their networks, as allowed by the FCC, system administrators should monitor their radio systems for any interference. Mr. Bill has been getting a steady number of requests for vehicular repeaters for in-building coverage, he continues to help counties in getting coverage for that. As always, he's available to help when needed, bob.bill@das.ohio.gov

APCO Nominating Committee - Mike Banks

Mike Banks described the process for nominating chapter representatives for an Ohio APCO Chapter Officer role. This year is a year where the chapter will typically vote to continue the slate of officers, as is, for the next year. However, anyone can make a nomination from the floor to fill any of the seats. No nominations have been received since being opened at the previous chapter meeting. Mike Banks asked for nominations from the floor,

none were received. He then stated that the nominating committee would recommend the current slate of vote in May will be held for the current slate of officers. Officers remain for 2020-2021. A

Executive Council Update – Jay Somerville

An election is coming up for the APCO International Board of Officers. He thanked Angie Bowen for coming to today's meeting to share her views and goals as a candidate. Mark Pallans, from the Nevada Chapter, is the second candidate. Voting is available online starting in July and will conclude with in person voting at the APCO International Conference in August. Jay has not heard from Mr. Pallans, but if he does hear from him, he will be invited to speak with the chapter at the May meeting. Information is always posted on the APCO national and Ohio APCO website for both candidates.

As a reminder, the move from second to first vice-president also requires a vote of affirmation, Jason Kern will be looking for a vote of affirmation, running unopposed, to move from 2nd Vice-President to 1st Vice-President.

Government Affairs Office wanted to share legislative priorities for APCO International for 2020:

- Reclassification of 9-1-1 professionals to "protective service occupations"
 - Working hand in hand with NENA
 - Need to take a lead to give BLS the data they need to make this change happen
 - Local efforts at state level are outstanding starts, but to get the ball rolling on anything we want to do related to our employment, employment law, FLSA, we need to get this to happen.
 - This is not just a political campaign process, the 9-1-1 SAVES act is a huge push towards this, ultimately, it's up to the Bureau of Labor to reclassify us and put us in protective service occupations.
 - Expect a full court press out of the GAO to accomplish this.

(Continued Next Pg.)

- Funding for Next Generation 9-1-1
 - We are very thankful for the Federal Grant Program and the money the State of Ohio received
 - All of us that maintain budgets, county systems, and PSAPs know that this funding is just a drop in the bucket
 - The GRO is beating the drum on Capitol Hill along with our other partners in public safety to say this an investment in safety, and this is going to require funding beyond what each state can provide to their local PSAPs.
- Ending 9-1-1 fee diversion
 - Not a problem in Ohio, but we don't want to take our eyes off this topic.
 - Several states that allowed money to amass in a state budget and then had it utilized for non 9-1-1 programs.
 - The grant program required Ohio to articulate how we are not diverting E-911 funds.
- Protecting spectrum for public safety use
 - Transition administrator for 800Mhz rebanding declared certain segments of the spectrum completed with rebanding process. That spectrum will be turned over with public safety getting priority for the first five years that spectrum is available.
 - If you are thinking about doing a radio project in the 800Mhz spectrum arena we have a five-year window to request this spectrum before it's turned over to another pool.
 - The GRO would like to expand this time frame to keep this spectrum in public safety for capacity and to minimize interference issues if this spectrum goes out for other uses.

Links to government affairs page will be shared to the Ohio APCO website and follow @gro_apco on Twitter.

- Committee sign ups.
 - Help is needed, the deadline is April 1st. You can sign up using your My-APCO account.
 - If you are serving on a national committee now, you must sign up again if

- you want to remain on that committee
 - You can participate in up to two non-exempt committees.
 - You'll be notified by June 30th on your selection status.
 - This is a great way to give back to the industry.
 - Remember member driven means member participation.
 - Silent key & CAC scholarship are available
 - will fund APCO institute courses and the RPL program.
 - Application period open from now to March 31st. CPE deadline was February 15th.
 - No longer can be utilized to attend APCO International Conference
 - Many courses available through APCO including RPL that scholarship money can be used for
 - 2020 Conference & Expo in Orlando
 - Registration opens on April 1st with Flash Day
 - Speakers will be notified by end of March
 - T-shirt contest will return - stay tuned
 - Nexus: The Next Generation 9-1-1 experience reimagined
 - 5/21 & 5/22 - Weston City Center, Washington DC
 - Interactive emergency response scenarios
 - Equipment and software presentations
 - APCO leader's dinner
 - www.apconexus.org
 - Next Generation 9-1-1 sample RFP template for Next Generation 9-1-1 Capabilities
 - Sample RFP Template to assist when looking to buy NG 9-1-1 Solutions
 - Local, regionally, or if you're part of a statewide planning effort
 - First of its kind document and it is helping us at the local level jumpstart next generation 9-1-1
 - This is all about interoperation between data and voice segments
- (Continued Next Pg.)**

- National Emergency Address Database
 - Wireless industry notified FCC that they abandoned the national emergency address database
 - Press release issued yesterday, this was an agreement with wireless carriers to help improve indoor wireless accuracy, especially as it relates to the one thing we need to have to make it work, a dispatchable address.
 - NEAD was meant to be an inventory of registered Wi-Fi locations, Bluetooth location beacons, to narrow down to not just a dispatchable street address, but a floor number, suite number, etc. from the plethora of devices that exist around a location at any given point in time
 - APCO will regroup to establish strategy to communicate to regulatory and private sector authorities on what we need to get a dispatchable address and location within the location

ESINet Updates – Jay Somerville

- Been working with Rob Jackson to work on behalf of the ESINet Steering Committee to answer questions received from Legislative Service Commission. The ESINet Steering Committee sent draft language to LSC, LSC sent back some clarifying questions. Mr. Jackson and Mr. Somerville went through and answered LSC's questions and sent them back, it's up to LSC to complete the draft and report back to Rep. Carfagna, who is proposed to be the sponsor of the initial legislation. It's up to him on when to proceed and introduce the legislation.
- Mr. Somerville encouraged attendees to touch base with their local representatives and senators prior to the legislation being introduced to educate them about the importance of establishing Next Generation 9-1-1 legislation and funding for PSAPs and the community at large.
- Looking a method to removed ORC

Section 4742 which dictates the old optional training standards which conflict with the training standards as described in Chapter 128 of the Revised Code.

Constitution & Bylaws – Cheryl Pratt

No report. She is available for questions.

9-1-1 Operations & Mgt Committee – Patrick Brandt

Reviewed ORC Section 128, preparing report on that to hand over to Executive Committee. Met with Ohio 9-1-1 Association to discuss funding issues. They will be meeting soon to review ORC 5507 which is up for review in 2021.

Commercial Advisory – Norberto Colon

Mr. Colon thanked our lunch sponsor Datamark, exhibitors Applied Digital Solutions, BodyBilt, Intellitech, Motorola Solutions, RapidSOS, Stephen Campbell & Associates, and Solacom

Training Committee - Adrienne Sheffer

- Thanked Brian MacMurdo for today's training.
- Upcoming Ohio Alerts Training: Wyandot County 2/25, Conneaut PD 4/16, Mercer County 5/13th, Pickerington PD 6/11 (3pm-6pm), Ohio Alerts Conference 8/13 at the Columbus Police Academy.

Good of the Order and Announcements

President Frey: LEADS switched warrant policy to PUR 1 - if there are any questions please contact her and she'll be happy to seek out the answers with her contacts at Ohio LEADS.

President Frey called up Matt Franke, Mike Banks, and Jay Somerville to the front of the room along with any representatives from their agencies.

(Continued Next Page)

President Frey received information from Holly Wayt about three chapter members eligible for nomination for Senior Membership with APCO International.

Holly Wayt discussed the qualifications to receive the designation of Senior Membership status with APCO International. It is her goal to recognize our professional colleagues for the work they do daily within their organizations and within the association as a whole. The three members recognized today rose to the top as she reviewed chapter members and their contributions to their organization, the chapter, and the association. Ms. Wayt encouraged attendees to consider their colleagues that are eligible for the Senior or Life member designation.

Kelley Davidson read over a list of accomplishments of each newly designated Senior Member. Certificates were given to Mr. Somerville, Mr. Franke, and Mr. Banks and congratulated everyone for their newly earned Senior Member designations.

Motion to adjourn from Kelley Davidson, seconded by Patrick Brandt. Meeting adjourned at 11:41am.



See the next page for Gold Star Awards information





The Ohio Gold Star Awards Committee and Ohio APCO and NENA are pleased to announce the 2019 Ohio Gold Star Award winners:

- **Solid Gold Telecommunicator of the Year – Brenda Wadle -Chagrin Valley Dispatch**
- **Double Gold Team of the Year – OSP – Jackson**

- **Supervisor/Manager of the year – Elizabeth Fahy – Grove City**
- **Trainer of the Year – Daniel Young – Portage County S.O**
- **IT/RF Technologist of the Year – Kraig Kent – OSP**
- **Technology Leadership Award – Hamilton County Communications Center**
- **Director of the Year – Nick DiCicco – Chagrin Valley Dispatch**

All 2019 nominees will be recognized. The luncheon will be rescheduled for a date to be determined towards the end of the year. We will open the 2020 online nominations in July. Additional details will be sent out via email and placed on the Ohio Gold Star Awards Program Facebook Page as well as the Ohio APCO and Ohio NENA websites.