



Ohio 9-1-1 Newsletter

November 2017

Ohio 9-1-1 Program Office Ride-Along with Clinton County Sheriff's Office

The Clinton County Sheriff's Office hosted Ohio 9-1-1 Administrator Rob Jackson for a ride-along Sept. 17 as part of the Ohio 9-1-1 Program Office First Responder Ride-Along Program.

This ride-along provided Jackson with important insight into how the 9-1-1 system must address the needs of first responders, specifically from a law enforcement perspective. The Clinton County Sheriff's Office was very helpful in this regard and it highlighted a variety of issues that will prove to be important in 9-1-1 operations moving forward.

The Ohio 9-1-1 Program Office would like to thank the Clinton County Sheriff's Office and their personnel for their accommodation and partnership in public safety. Jackson would specifically like to thank Col. Prickett and Deputy Meehans for their help in setting up the ride-along.

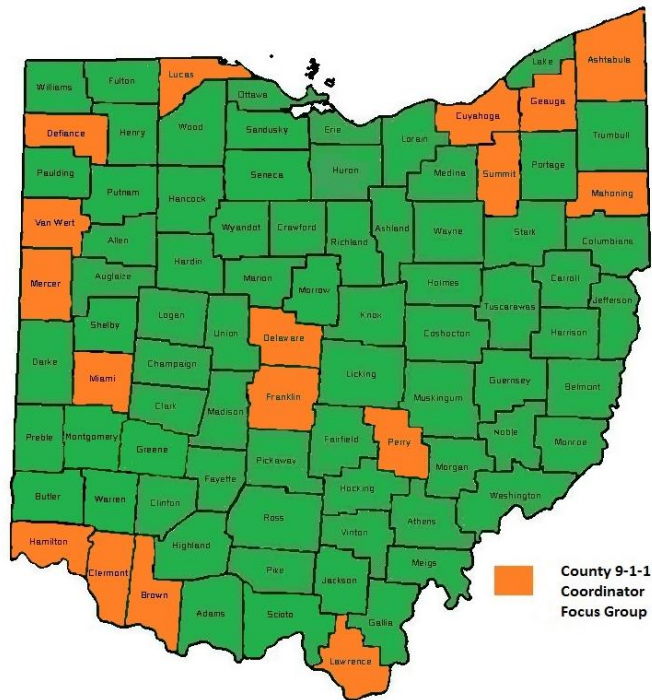


ORC 128.571 Stipulations Effective Jan. 1, 2018

The Ohio Revised Code (ORC) 128.571 states that as of Jan. 1, 2018, a county may use Wireless 9-1-1 Government Assistance Fund disbursements to pay for costs associated with no more than three wireless public safety answering points (PSAPs). The one exception is if a county has a municipal corporation with a population exceeding 175,000 people, in which case Wireless 9-1-1 Government Assistance Fund money can be used to pay for costs associated with no more than four wireless PSAPs.

ORC 128.571 also states that a county that uses Wireless 9-1-1 Government Assistance Fund money for more than the specified number of PSAPs will have their disbursements from the Wireless 9-1-1 Government Assistance Fund reduced by 50 percent until a time when the county regains compliant status. As a reminder, there is no prohibition against the rotation of funds, so a county may use funds for different PSAPs each year, but may not exceed the number of PSAPs being funded within a calendar year prescribed by ORC 128.571. County 9-1-1 central system equipment and technology expenses for wireless 9-1-1 of a countywide 9-1-1 system also are approved expenses.

PSAP Operations Rules Deadline and 9-1-1 Coordinator Focus Group



Counties participating in the 9-1-1 Coordinator Focus Group

May 12, 2018, is fast approaching. At that time, all PSAPs initially answering wireless 9-1-1 calls will need to be in compliance with the PSAP Operations Rules approved by the ESINet Steering Committee on May 12, 2016.

In preparation for this event, the Ohio 9-1-1 Program Office recently held a County 9-1-1 Coordinator Focus Group to get feedback from local agencies and further develop the Support and Compliance Program that will monitor compliance with the PSAP Operations Rules and help agencies maintain or gain compliant status. The first meeting of the focus group was beneficial for all in attendance, and the Ohio 9-1-1 Program Office would like to thank our local partners from throughout Ohio who are participating.

ORC 128 Revision

The PSAP Operations Subcommittee voted Oct. 16 to approve a document containing its formal recommendations to the ESINet Steering Committee on adjustments to the language contained in Ohio Revised Code Chapter 128 and other affected ORC chapters. The proposed modifications to the language are intended to further the transition to NG9-1-1 throughout Ohio by bringing the law into alignment with the technological reality that now exists, rather than the system that was in place when the law was first implemented.

Now that the PSAP Operations Subcommittee has voted to approve that recommendation, it will be presented to the ESINet Steering Committee at their quarterly in-person meeting Nov. 17. At that time, the ESINet Steering Committee will discuss the proposed language and decide on a path forward. If approved, that language would then become the official recommendation of the ESINet Steering Committee to the Ohio legislature.

The next in-person meeting of the ESINet Steering Committee will be held at 1 p.m. Nov. 17 at the following address:

Riffe Center, 19th Floor, Room 1948
77 S. High St.
Columbus, OH 43215

Call-in information for the teleconference option for the meeting is:

Call: 1-614-230-0229
Meeting ID – 81523#

Counties with Text-to-9-1-1



To date, nine counties in Ohio have implemented text-to-9-1-1 at the local level. These counties have done a tremendous job in reaching this point, leveraging a variety of texting solutions available at this time. A lot of quality work has gone into bringing the number of counties accepting 9-1-1 texts up in the last several years. The Ohio 9-1-1 Program Office commends their efforts and encourages other counties to follow suit in finding a texting solution that works for them.

When the Ohio NG9-1-1 core services system is complete, the ability to text-to-9-1-1, as well as the ability to send photos, videos and other forms of data in addition to voice, will be an integral part of NG9-1-1 throughout Ohio.

If your county is not depicted accurately in the above map, please contact Nick.Levin@das.ohio.gov so we can update our files.

9-1-1 Education Curriculum

The Champaign Countywide 9-1-1 Communications Center presented the *Op and Rader* 9-1-1 elementary education curriculum to children and their families at the Champaign Family YMCA in Urbana on Oct. 12. Included in the presentation were the interactive video, paper phones to

practice dialing 9-1-1 along with the instructions, a poster, goody bags, stickers, and educational worksheets.

Champaign County 9-1-1 Coordinator Vanessa Haley said of the event, “I am proud of my staff that helped present this program which included the assistant director and three of our 9-1-1 dispatchers. I am a firm believer that this program is also a way that the dispatchers can get beyond the headset and have a mental break from the stressful job that they do all while giving back. We look forward to any further evolution or additions to the Op & Rader material and will continue to get the rest of our staff involved at future presentations.”



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Published by the Ohio 9-1-1 Program Office