

Calling all Non-Traditional PSAP's

Non-Traditional PSAP Survey

APCO created a Non-Traditional Public Safety Answering Point (PSAP) Task Force. The scope of this task force is to study the needs of non-traditional PSAPs and other public safety related communication centers to make recommendations on how APCO International can further its mission and vision by engaging non-traditional PSAPs on a deeper level. Non-traditional PSAPs include but are not limited to: campus law enforcement and security departments, airports, special districts, hospitals, private companies that collaborate with local governments to provide emergency communications services (railroads) and PSAPs on military bases and tribal lands.

Phase one of this project is to establish a contact list of Non-Traditional PSAP's, the survey is a key element in collecting contact data and making recommendations on how APCO can serve our Non-Traditional PSAP community. This survey is now OPEN and **will remain open through December 31, 2017.**

Please feel free to share this survey link with other members of the Non-Traditional PSAP community. However, this survey intent is for Non-Traditional PSAPs only I am listing the members of our task force, so please feel free to reach out to me or any member of the Task Force with any questions.

www.surveymonkey.com/r/NON-TRAD-PSAP

Did you know there is a PS Connect group for Non-Traditional PSAP's? Sign-up, may be another source for networking with those in a similar setting.

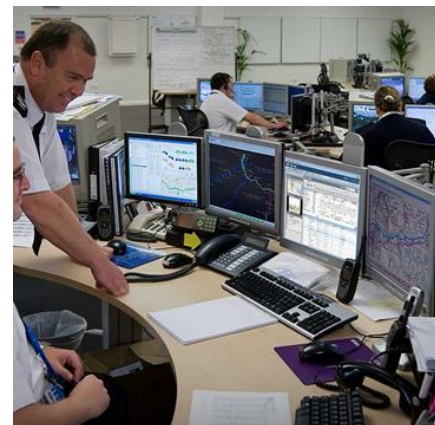
Desi Calzada

APCO Non-Traditional PSAP Task Force Chair

Desi.calzada@csueastbay.edu

Task Force Members

Nancie Lutze	University of Texas, Houston (Retired)	nlutze@gmail.com
April Boykin	Calcasieu Parish Communications District	aboykin@calcasieu911.com
John Bump	USAG Aberdeen Proving Grounds	john.p.bump@gmail.com
Daniel Donaldson	Port of Portland Communications	dt.donaldson@portofportland.com
Theodore Langdon	University of Cincinnati	Theodore.langdon@uc.edu
Rich Nowakowski	Loyola University, Chicago	rnowakowski@luc.edu
Elizabeth Phillips	University of Kansas	lphillips@ku.edu
Jeff Smith	Bureau of Land Management (AZ)	jesmith@blm.gov



Membership Information

Member Type	12/1/2016	12/1/2017
Associate	3,220	3,140
Full Member	5,870	5,608
Full Group Members	4,978	5,768
Online Group Members	12,918	15,987
Commercial	762	707
Commercial Group Members	198	252
Total Number of Members	27,946	31,462
Total Number of Group Agencies	803	946
Commercial Group	37	46

APCO Institute Schedule and Upcoming APCO Institute Courses



Where Public Safety Turns to Learn

The APCO Institute offers a variety of certification and CDE courses online and at agencies around the country. All are taught by the Institutes adjunct instructor corps, who bring a wealth of real-world experience to the classroom. See what [live courses](#) are coming to your area. Or, view the upcoming [online course](#) listing. For more information, [contact](#) the Institute.

Nominate your Shining Star January 1st 2018



APCO International presents annual awards to public safety communications personnel recognizing those who have demonstrated the highest levels of performance in the practice of public safety communications. Nominees must have been employed in the applicable category by a public safety agency at any time between April 1, 2017 and March 31, 2018. Nominees do not have to be members of APCO and the Nominator also does not have to be a member of APCO.

PSAP Award Categories

- Telecommunicator of the Year
- Communications Center Director of the Year
- Line Supervisor of the Year
- Radio Frequency (RF) Technologist of the Year
- Information Technologist of the Year
- Trainer of the Year
- Team of the Year

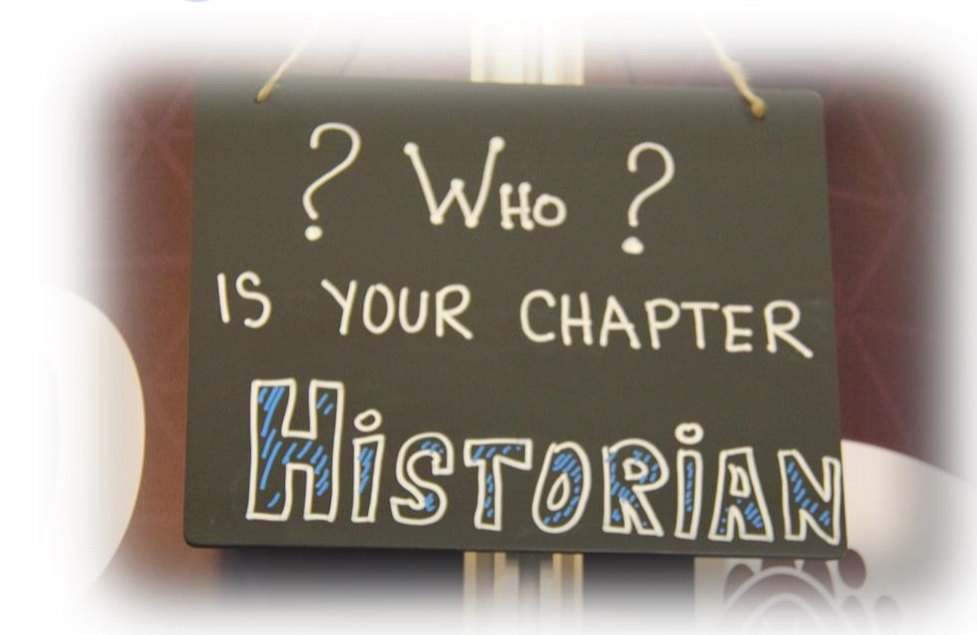
Award recipients will receive a VIP trip to the 2018 APCO Annual Conference & Expo in Las Vegas, NV. The VIP treatment will include travel expenses, hotel accommodations and conference registration. During the conference, recipients will be recognized on stage in front of their peers from around the nation. They will also be featured in a press release and in an article in APCO's *Public Safety Communications* magazine announcing the winners.

Nominations for the **Technology Leadership Award** are also being accepted for both the Large Agency (76+ Employees) and Small Agency (1-75 Employees) categories. This award is intended to recognize an emergency communications center's use of technological advancement to increase operational efficiency and provide a higher level of service to the customers it serves. Nominations should detail the positive impact of the

implemented technology as well as any modifications to policies and procedures. Examples of projects include but are not limited to computer aided dispatch (CAD), radio systems, 9-1-1 answering equipment, public safety IT, broadband, electronic crime reporting, mapping, GPS, etc. The Award Recipients for the Technology Leadership Award shall receive a complimentary "day-pass" registration to APCO 2018 for the day of the award ceremony. A representative from the winning PSAP(s) will be recognized at the annual conference, in Public Safety Communications and on the Web site. Visit <https://www.apcointl.org/apco-membership/awards/psap-awards.html> for more information. Nominations are being accepted in the online format starting January 1st, 2018 until April 1, 2018.

APCO Historical Committee

Calling ALL Chapters!!



The Historical Committee would like to know who is your designated Chapter Historian!

Chapter Historians are encouraged to collect historical Documents and photos from their chapter.

Please submit the name of your Historian to aspirecu@ocsd.org

Thank you.

2017 APCO Atlantic Chapter Conference And Exhibition



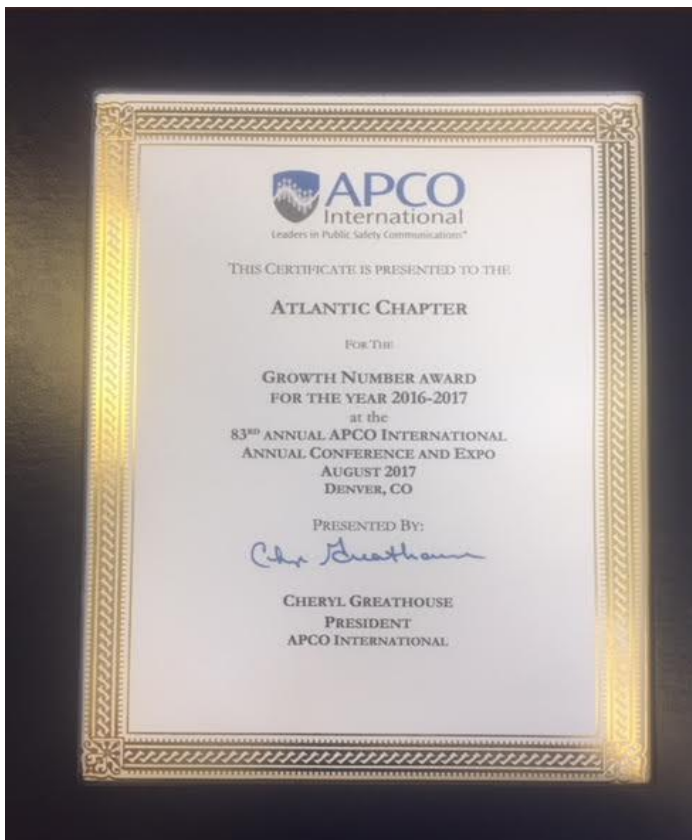
Charting the Course for Emergency Communications



2017 APCO Atlantic Chapter Fall Conference Award Winners

Thomas Andross - Grafton County SO (NH) Director of the Year
Kathy Blagdon -Lincoln County 911 Communications (ME) Supervisor of the Year
Erin Hannafin - Lakes Region Mutual Fire Aid (NH) Team/Group of the Year
Lt Paul Steele - Lakes Region Mutual Fire Aid (NH) Team/Group of the Year
John Ruggiero - Massachusetts State Police (MA) RF Technologist of the Year
Eugene Jopeak - Glastonbury, CT Police Dept (CT) Dispatcher of the Year
Anita Danzy - Rochester NY Emergency Communications (NY) Trainer of the Year

Atlantic Chapter received Growth Numbers Award at APCO International 2017 Conference & Exhibition



APCO Senior Member Recognition

Thomas Andross	George Pohorilak
Blake Haskell	Phil Tirrell
Jonathan Goldman	Maureen Will
Lawrence Lafferty	Jerry Zarwanski



Article reprint for name correction

2018 APCO Atlantic Chapter Conference And Expo

SAVE THE DATES
PLAN YOUR BUDGETS
OCT. 15-17, 2018



CHAPTER ANNUAL CONFERENCE & EXPO

Maine- New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island

New York states

@ THE MYSTIC MARRIOTT HOTEL & SPA GROTON

625 North Route 117, Groton, CT 06340

OPPORTUNITIES FOR VENDOR DISPLAYS, DEMONSTRATIONS, SPEAKER PRESENTATIONS,
SPONSORSHIPS

FOR MORE INFORMATION:

SEE APCO-ATLANTIC.ORG

TAMMY WRIGHT-HOST

TWRIGHT@BERLINPD.ORG

2018 APCO Envision -- The Future of Public Safety Communications



APCO Envision

The Future of Public Safety Communications

Austin, TX | January 16, 2018

Nashville, TN | February 15, 2018

This intensive training is designed to give current and aspiring leaders in emergency communications the knowledge and strategies they need to manage technology-focused issues such as cybersecurity and NG9-1-1. Learn from top experts of the very latest developments that will impact the future of your role and profession. *This training is worth seven (7) CEUs.*

www.apcoenvision.org

Sponsored by



Cybersecurity Hygiene Training

APCO Headquarters, Daytona Beach, FL | January 11, 2018

Internet technology brings powerful tools to the public safety sector, but also creates risks, flaws, and vulnerabilities for cybersecurity. As the industry moves to NG9-1-1 and mobile broadband, cybersecurity becomes even more vital to the day-to-day operations of your PSAP or communications center. This one-day live course will expand your cybersecurity knowledge and help you make your center a more secure environment. *This training is worth eight(8) CEUs.*

[Learn more](#)

Sponsored by



2018 APCO Texas Public Safety Conference



SAVE THE DATE!

APRIL 8 - 11, 2018

— TEXAS — PUBLIC SAFETY — CONFERENCE —

Serving Texas and the International Border Regions
hosted by TX APCO and TX NENA

Call for papers! Texas APCO and Texas NENA invite you to speak at our state conference. Deadline for submission is December 22, 2017. Submit your papers here:

<https://www.texaspublicsafetyconference.com/index.php/interested-in-speaking/>

We hope that you will attend again this year, or if you want to attend for the first time, we would love to have you! You will be able to hear some motivating and inspiring speakers and learn from the best. You will also have time to network, make some life-long friends and attend the much talked about Industry Partner Night and Tuesday Night Party. The Texas APCO and Texas NENA Boards are both working together to put on a Texas size conference that will meet all your needs as a dispatcher, supervisor, director, IT personnel and/or radio operators and technicians.

So save the date! We would love to see you again or meet you for the first time.....

2018 APCO Missouri Conference

MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE

The MPSCC is hosted by the Missouri Department of Public Safety, the Missouri 911 Director's Association, and the Missouri Chapters of APCO and NENA

March 4-7, 2018
St Louis Union Station

CALL FOR PAPERS OPEN! Deadline Jan 8, 2018

Registration Open!

www.regonline.com/spring2018mpsc



More Information at www.mpscc911.org

2018 APCO Pennsylvania Conference



2018 Pennsylvania APCO Conference – Lancaster, Pennsylvania

The Pennsylvania Chapter of APCO International is proud to announce their 2018 PA APCO Conference! The conference will be held April 15th – 18th, 2018, at the Best Western Premier Eden Resort in Lancaster, Pennsylvania.

Vendor Booths and Conference Sponsorships are available!

Visit <http://www.paapco.org> for additional info!

2018 APCO Mid-Eastern Chapter and MENA Meeting

APCO- Mid-Eastern Chapter and MENA Joint Winter Meeting

THURSDAY, JANUARY 18, 2018

AGENDA

Registration- 09:00 to 10:00
MENA Meeting- 10:00 to 11:00
APCO Meeting- 11:00 to Noon

HELLAS RESTAURANT & LOUNGE
8498 Veterans Highway
Millersville, MD 21108

Continental Breakfast

Assorted Breakfast Breads such as bagels, biscuits, Danishes, muffins etc. and fresh fruit

Lunch Buffet

House Salad
Penne Pasta in Zesty Marinara
Crab Balls
Mushroom Beef Tips
Homestyle Whipped Potatoes
Mixed Vegetable Blend

Non- Alcoholic Beverage Service

Soft Drinks
Fresh Brewed Iced Tea
Assortment of Juices
Coffee

MEMBERS- \$ 25.00

NON MEMBERS/GUESTS- \$ 30.00

To register please contact Sharon Lechowicz- tunnelkid@verizon.net

Registrations are due by no later than January 11, 2018

2018 APCO North Carolina Telecommunicator Training Symposium

SAVE THE DATES
**TELECOMMUNICATOR
TRAINING SYMPOSIUM**

9-1-1
BACK TO THE BASICS

North
Carolina
APCO

**North Carolina APCO
is pleased to announce
the 2018 Telecommunicator
Training Symposium**

APRIL 9-11, 2018

**Embassy Suites - Greensboro Airport
204 Centreport Dr | Greensboro, NC**

Registration Opens October 1, 2017

Visit www.tcsymposium.org for more details!

North Carolina APCO is pleased to announce that the 5th Annual Telecommunicator Training Symposium will be held **April 9-11, 2018** at the **Embassy Suites – Greensboro Airport** (204 Centreport Dr, Greensboro, NC). The target audience for this event are front line telecommunicators, providing three days of high quality, relevant training. **Call for Presentations and Registration** will be opening soon. Visit www.tcsymposium.org for additional details!

2018 APCO Western Regional Conference



2018 APCO Western Regional Conference hosted by the Washington State Chapter of APCO-NENA

Tacoma Convention Center, Tacoma, WA

Week of March 26, 2018

[Click here for CALL FOR PAPERS details](#)

2 primary hotels: Murano Hotel & Courtyard by Marriot (10 hotels total)

Visit www.2018.apcowrc.org for more information.



2018 Upcoming APCO Webinars



- **January 18, 2018:** *Active Listening: Can You Hear Me Now?*
- **March 15, 2018:** *Writing Effective Policy for the Comm Center: The ABCs and 123s*
- **May 17, 2018:** *Career Planning: It's Not Just a Job*

Registration and more information at: <https://www.apcointl.org/webinars>

Cost: **FREE** for members (\$59 for non-members)

2018 APCO / NENA Louisiana Symposium



LOUISIANA NENA/ APCO 2018 SYMPOSIUM

**April 16-18, 2018 Paragon Casino
Resort
Marksville, LA**



Host Hotel:

Paragon Casino Resort

711 Paragon Place

Marksville, LA 71351

Reservations Phone: 1-800-642-7777

Symposium Room Rates \$79.00

Room Code: 2018 APCO/NENA-NENA15GG

Schedule of Events

Monday, April 16, 2018

7:00 – 11:00 Telecommunicator Emergency Response
Taskforce (TERT) Training

8:30 – 2:30 Symposium Registration

10:15 – 10:45 New Attendee Orientation

11:00 – 1:00 Opening Ceremony

1:00 – 4:00 Educational Sessions

4:15 – 6:30 Opening of Exhibit Hall

6:30 – till Networking Social

Tuesday, April 17, 2018

7:30 – 9:00 Breakfast Buffet

8:30 – 10:30 Symposium Registration

8:30 – 11:30 Educational Sessions

9:00 – 3:00 Exhibit Hall Open

1:00 – 2:00 Educational Sessions

3:15 – 5:00 Chapter Meetings

6:00 – till Networking Social

Wednesday, April 18, 2018

7:30 – 9:00 Breakfast Buffet

9:00 – 12:00 Education Session

12:00 – 12:15 Closing Remarks and Door Prizes

1:00 – 6:00 APCO Communications Center
Supervisor Course

Thursday - Friday, April 19-20, 2018

8:00 – 5:00 APCO Communications Center
Supervisor Course

Educational Session Topic's - TBA

For more information and registration forms follow link below:

<http://www.louisiananena.org/symposium.asp>

Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Diamond, David – Group Leader	Group Leader	djosephdiamond@comcast.net
Jones, Jonathan L.	Chair	Jonathan.Jones@athensclarkecounty.com
LaMonica, Brian E. RPL	Vice Chair	Svpsd116@gmail.com
Allgood, Austin	Kentucky, West Virginia	aallgood@nhcgov.com
Anderson, Jeryl	Arkansas, Missouri	janderson@orangecountync.gov
Bates, Gary	Indiana, Illinois	gary.bates@co.howard.in.us
Cochran, Regina	Texas, Oklahoma	Regina.cochran@sheriff.hctx.net
Crawford, Karen	Washington, Oregon	klcrawford@spokanecounty.org
Dietz, Cindy RPL	Scribe	cadietz@ycdes.org
Espindola, Scott	CPRA, N California	sespindola@sbcscd.org
Gusa, Grayson	North Carolina, Virginia	Grayson.gusa@ncapco.org
Heimkes, Julie	Commercial	jheimkes@gmail.com
Hughes, Jessica	Minnesota, Iowa	Jessica.hughes@decaturga.com
Humphrey, Carolyn, RPL	Newsletter Editor	cehumphrey911@gmail.com
Iacono, Jessica	Pennsylvania, Ohio	JLacono@ycdes.org
Kall, Carmella	MidEastern, Caribbean, Pacific	cak0836@gmail.com
Kempf-Barnes, Donna RPL	Michigan, Wisconsin	kempf-barnesd@michigan.gov
Lafferty, Lawrence J.	Atlantic	IrishScorpion32@gmail.com
Little Gloria	Kansas, Nebraska	Gloria.little@co.jones.tx.us
Lutze, Nancie RPL	Nevada, Utah	nlutze@ps@gmail.com
Palmer, John (Russ)	Georgia, Florida Alabama	PalmerR@dlcga.com
Pelham, Jared	Tennessee, Alaska South Carolina	Pelham_j@hc911.org
Schreiner, Matthew	North Dakota, South Dakota	schreiner628@att.net
Spirescu, Adriana	Arizona, New Mexico	asprescu@ocsd.org
Stroh, Melissa	Montana, Idaho	melissa.stroh@isp.idaho.gov
Varnado, Jack RPL	Louisiana, Mississippi, Saudi Arabia	Jvarnado@LPSO.org
Walton, Michele	Colorado, Wyoming	mwalton@lcwy.org



From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee