

# NEWSLETTER



Member & Chapter Services Committee

April 2018



**JOIN US**



APCO BLOCK PARTY HEADS  
TO FREMONT STREET

[Click on the graphic and follow the link](#)

## Membership Information

Member Type	4/1/2017	4/1/2018
Associate	2,578	2,465
Full Member	4,947	4,479
Full Group Members	5,139	5,662
Online Group Members	13,695	14,978
Commercial	583	504
Commercial Group Members	130	121
<b>Total Number of Members</b>	<b>27,072</b>	<b>28,209</b>
<b>Total Number of Group Agencies</b>	<b>835</b>	<b>958</b>
<b>Commercial Group</b>	<b>33</b>	<b>32</b>

## APCO Institute Schedule and Upcoming APCO Institute Courses



### Where Public Safety Turns to Learn

The APCO Institute offers a variety of certification and CDE courses online and at agencies around the country. All are taught by the Institute's adjunct instructor corps, who bring a wealth of real-world experience to the classroom. See what [live courses](#) are coming to your area. Or, view the upcoming [online course](#) listing. For more information, [contact](#) the Institute.

## 2018 Reminders



### Commercial Advisory Council (CAC) Nominations Deadline is May 31, 2018

The Commercial Advisory Council (CAC) of APCO is commencing its annual Call for Council Membership Nominations

[For more information on the CAC](#)

Nominations will be accepted by email at  
[cacnominations@apcointl.org](mailto:cacnominations@apcointl.org).

## 2018 Upcoming APCO Webinars



- May 17, 2018: *Career Planning: It's Not Just a Job*
- July 19, 2018: *Mentoring in the Comm Center: From Fledgling to High Flyer*
- September 20, 2018: *Setting Goals: A Goal Without a Plan Is Just a Wish!*
- November 15, 2018: *Time Management: Plan Ahead or Fall Behind!*

Registration and more information at: <https://www.apcointl.org/webinars>

Cost: **FREE** for members (\$59 for non-members)

## APCO Chapter Voting Survey

### Calling ALL Chapters!!

Please take a moment and complete the following survey regarding chapter voting processes.

<https://www.surveymonkey.com/r/ChapterVoting18>





## 2018 Announcement Corner

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### **Public Safety Broadband Summit**

**May 1-2, 2018**

**Arlington, VA**

This annual event provides a forum for technology experts, policy leaders, industry partners, wireless service providers and public safety professionals to discuss timely issues affecting the deployment of the FirstNet nationwide public safety broadband network.

Register at <https://broadbandsummit.apcointl.org/registration/>



### **Public Safety Communications Leadership in Policy Awards Dinner**

**May 1, 2018**

**Arlington, VA**

This event is an opportunity for APCO to recognize individuals who have been tireless, continuing advocates for public safety communications and those who serve in the industry.

Register at: <https://leadersdinner.apcointl.org/#register>



### **APCO Annual Conference & Expo**

**August 5-8, 2018**

**Las Vegas**

APCO 2018 is the premier event for public safety communications officials, from frontline telecommunicators to comm center managers to public safety communications equipment and services vendors.

Registration opened April 2, 2018.

## 2018 APCO/NENA Florida Training Conference



**Register Now!**

***The 2018 Florida  
APCO/NENA Training  
Conference***

The Florida Chapters of APCO and NENA are proud to announce our annual conference this year at the beautiful Wyndham Garden Lake Buena Vista Disney Springs Resort.

The conference will be filled with training classes and presentations, networking opportunities, vendor booths, and statewide recognition of some of the best 911 professionals in Florida. The dates are Monday through Friday, April 23-27. Training sessions will be held on Tuesday, Wednesday, and Thursday with free pre-conference classes on Monday and Friday.

Link to conference registration: <https://www.cvent.com/events/2018-florida-apco-nena-training-conference-and-expo/registration-0fef4b9190fb4d028ce31d7e2a6f3b42.aspx?fqp=true>

Or visit our website at <http://www.apco-florida.org/>

*50 Years of 9-1-1*

## 2018 APCO Mississippi Chapter Conference



### CONFERENCE INFORMATION

**Event:** APCO-MS 2018 Training Conference

**Registration Cost:** \$495 p/person

**Dates:** May 13-16, 2018

**CEU:** 20 Hours

**Theme:** Superheroes

**Location:** Thad Cochran Center,  
121 W Memorial Dr  
Hattiesburg, MS 39401



**Hotel information:** (Two Host Hotels with shared Parking Lot) To receive special rate reservations must be made before April 19, 2018. The code for the special rate is "APCO"

*For more information follow the link below or select a registration packet:*

<https://apco-ms.org/2018-annual-chapter-conference>

### Registration Form PDF Download

Registration Form  
PDF Download ►

### Vendor Packet

Vendor Registration Form ►

## 2018 APCO / NENA Idaho Spring Conference



### IDAHO CHAPTER APCO/NENA SPRING CONFERENCE /

#### **APCO Crisis Negotiations for Telecommunicators & Mobile Command Center Rally**

Crisis situations differ from the daily emergencies that today's public safety telecommunicators handle. Hostage situations, barricaded subject incidents and suicidal callers, among others, require an advanced level of training for the telecommunicator to handle them successfully. This course will build on the knowledge, skills and abilities inherent in basic telecommunicator training programs to educate the public safety communications professional on the most effective way to receive and process calls involving crisis situations and to ensure they fulfill their role as a vital component of the overall public safety response.

##### TOPICS INCLUDE:

Overview of a Crisis Situation

Hostage Situations

Suicidal Subject Situations

Suicide by Cop

Crisis Negotiation Tools for the Telecommunicator

Skills and Characteristics of a Successful Telecommunicator Negotiator

Crisis Related Stress Management

Two sessions being offered: May 22<sup>nd</sup> and May 23<sup>rd</sup>  
The Class is \$99, a huge savings being offered by APCO.  
Register at: [Idaho Chapter Spring Conference Tickets](#),  
[Multiple Dates](#) | [Eventbrite](#)



## 2018 APCO / NENA Illinois Conference and Training

### Illinois Public Safety Telecommunications Association (IPSTA) 34<sup>th</sup> Annual Conference & Training



November 4<sup>th</sup> – 7<sup>th</sup>, 2018

Crowne Plaza Hotel  
3000 S Dirksen Parkway  
Springfield, IL 62703



More Information to Follow at [www.911conference.org](http://www.911conference.org)



April 2018

## 2018 APCO Atlantic Chapter Conference And Expo

**SAVE THE DATE**

# 2018 APCO ATLANTIC CHAPTER CONFERENCE



**Mystic Marriott Hotel & Spa**  
625 North Road  
Groton, CT 06340

**October 15, 2018 – October 17, 2018**

**Tammy Wright Conference Chair**  
[twright@berlinpd.org](mailto:twright@berlinpd.org)  
860-839-0502

**2018 APCO ATLANTIC CHAPTER CONFERENCE**



**Standing United for Public Safety**

## **Call for Papers**

### **2018 APCO Atlantic Chapter Conference and Exposition**

This Call for Papers invites APCO members, trainers, business professionals, industry associates, and educators to submit a written proposal for development of an educational program, workshop, or panel discussion for the 2018 APCO Atlantic Chapter Conference and Exposition. The Atlantic Chapter covers the states of Connecticut, Massachusetts, Maine, New Hampshire, New Jersey, New York, Rhode Island, and Vermont. Presentation proposals should be of interest to public safety communications professionals and should not be product or brand specific. This is an educational and networking event for public safety communications professionals and technicians who support their work to explore the most critical issues affecting the 9-1-1 industry.

For additional information such as Presenter's Fact Sheet, Presenter's Guideline and Registration go to

[http://apco-atlantic.org/conference\\_forms/call\\_for\\_papers.pdf](http://apco-atlantic.org/conference_forms/call_for_papers.pdf) or

Questions concerning program should be directed to the conference Program Chair:

Richard C. Boettcher – email: [rboettcher@dddids.com](mailto:rboettcher@dddids.com)

Telephone: 978-685-0276

Cell Phone: 978-807-6460

**2018 APCO Mid-Eastern Fall Training Conference**

**SAVE THE DATES!**

2018 Mid-Eastern APCO

Fall Training Conference

Thursday, October 18 – Friday, October 19, 2018

The Grand Hotel

2100 Baltimore Avenue

Ocean City, Maryland



2019 NENA/APCO Ohio Conference

# Ohio NENA/APCO Joint Conference

**April 14, 2019 - April 17, 2019**

***OHIO 9-1-1... RACING TO THE FINISH***

Registration is just \$100 for 3 full days of education, networking, and vendor show...With special room rates.



Visit [www.ohioapco.org](http://www.ohioapco.org) or [www.ohionena.org](http://www.ohionena.org)

More information and details coming soon...





## Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Diamond, David – Group Leader	Group Leader	<a href="mailto:djosephdiamond@comcast.net">djosephdiamond@comcast.net</a>
Jones, Jonathan L.	Chair	<a href="mailto:Jonathan.Jones@athensclarkecounty.com">Jonathan.Jones@athensclarkecounty.com</a>
LaMonica, Brian E. RPL	Vice Chair	<a href="mailto:Svpsd116@gmail.com">Svpsd116@gmail.com</a>
Allgood, Austin	Kentucky, West Virginia	<a href="mailto:aallgood@nhcgov.com">aallgood@nhcgov.com</a>
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Cochran, Regina	Texas, Oklahoma	<a href="mailto:Regina.cochran@sheriff.hctx.net">Regina.cochran@sheriff.hctx.net</a>
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Varnado, Jack RPL	Louisiana, Mississippi, Saudi Arabia	<a href="mailto:Jvarnado@LPSO.org">Jvarnado@LPSO.org</a>
Walton, Michele	Colorado, Wyoming	<a href="mailto:mwalton@lcwy.org">mwalton@lcwy.org</a>





## From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee