



# CALLSIGN

## Ohio Appreciates Professional Communications Operations

May 2018

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### President's Message By OHIO APCO President Satoru Persons

Happy Spring to you! I hope that everyone is finally able to get outside to enjoy the warmer weather. It seemed like we were going to skip spring altogether, but thankfully it appears that the cold weather is in our rearview mirror. Springtime is also when we observe and recognize Telecommunicators during National Public Safety Telecommunicator Week. I hope that everyone was able to participate, celebrate, and received many THANK YOU's for the outstanding work that you do!

I would like to take this opportunity to thank all of our wonderful committee members who have been working extremely hard in their respective areas to bring updates, news, and value to our association. Our chapter is healthy and growing because our members are dedicated to the mission of being experts in the emergency services environment. If you are not currently involved in a committee and you have an interest in doing so, just ask and we will get you started.

As we prepare for our next chapter meeting, I need to make sure that you know that the meeting location has changed. Our next chapter meeting is at the Ohio Dept. of Administrative Services Building, 4200 Surface Road – Columbus.

BIG THANKS to FC EMA Director Jeff Young, Assist. Director Darryl Koerber, and the FCEMA staff for hosting our past meetings at the FC EMA facility.

Hope to see you at the meeting!

Satoru

### May Chapter Events

#### Ohio APCO/Ohio NENA Combined Membership Meeting

Wednesday, May 30<sup>th</sup>

The Ohio Department of Administrative Services

4200 Surface Rd.- Columbus

Committee Meetings 8:00-10:00

Chapter Business Meeting 10:00-11:00

Training – Homeland Security W/ Intelligence Liaison Officer, Mary Tyler 11:00-12:00

Lunch 12:00-1:00

Training – Ohio Assist, OSP LT. Steve Click 1:00-2:00

**APCO - INTERNATIONAL**

**President**

Martha K. Carter  
Caddo Parish 9-1-1 Communications District  
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**Board of Directors- North Central Region**

Matthew D. Franke Ohio Chapter Butler Co. Communications Hamilton, OH. mfranke@butlersheriff.org	Jason E. Kern Illinois Chapter S.E. Emergency Communications Crystal Lake, IL. jkern@seecom911.org
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Northwest Regional Emergency Communications Center  
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**Ohio APCO Executive Committee**

**President**

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**Immediate Past President**

Kelley Davidson  
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**Past President**

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**1<sup>st</sup> Vice President**

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**2<sup>nd</sup> Vice President**

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**Secretary/Treasurer**

Mike Banks  
[mpbanks@gmail.com](mailto:mpbanks@gmail.com)

**Chapter Executive Council Delegate**

Jay Somerville  
[jsomerville@dublin.oh.us](mailto:jsomerville@dublin.oh.us)

**Chapter Commercial Advisor**

Norberto Colon  
[norberto.colon@motorolasolutions.com](mailto:norberto.colon@motorolasolutions.com)

**Appointed Executive Committee Position**

Lynne Feller  
[lcf911@aol.com](mailto:lcf911@aol.com)

**Ohio APCO  
Standing Committees/Chairs**

**Constitution and By Laws Committee**

1<sup>st</sup> V.P. Johnna Gonzalez Sells, Chair  
[sells.41@osu.edu](mailto:sells.41@osu.edu)

**Training**

1<sup>st</sup> V.P. Lydia Frey, Chair  
[lfrey@dps.ohio.gov](mailto:lfrey@dps.ohio.gov)

**Nominating**

Jay Somerville, Chair  
[jsomerville@dublin.oh.us](mailto:jsomerville@dublin.oh.us)

Holly Wayt

[Holly.wayt@westerville.org](mailto:Holly.wayt@westerville.org)

Mike Banks

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**Awards & Scholarship**

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[mlane@ci.xenia.oh.us](mailto:mlane@ci.xenia.oh.us)

**Legislative**

Chapter Legislative Liaison, Jay Somerville  
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**Frequency Advisory**

Bob Bill, Chair  
[Bob.bill@das.ohio.gov](mailto:Bob.bill@das.ohio.gov)

**Additional Designations**

**Joint Conference Committee**

Rose Chambers  
[Roseanna.chambers@gmail.com](mailto:Roseanna.chambers@gmail.com)

**Ohio APCO "Callsign" Editor**

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Matt Franke  
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Feb 20<sup>th</sup>, 2018

## Secretary/Treasurer Report

Meeting began at 10:08 am with President Persons welcoming and thanking guests for attendance. 2<sup>nd</sup> Vice-President Sells led with pledge of allegiance – NENA President Malott and President Persons for a moment of silence for the slain Westerville officers, other LEO's recently killed in line of duty, and the school shooting in Florida. Satoru thanked the membership for their support of Holly & Alan on their behalf.

### Chapter Secretary

Paul Hicks from Clark County/Springfield and Jan Boland made the motion and second to waive the reading of the November 2017 meeting minutes, motion carried with all in favor vote.

### Chapter Treasurer

As of today's, meeting current Ohio APCO Checking Balance: \$29,657.51, Ohio APCO Money Market: \$29,584.01, Ohio Gold Star/Conference Checking: \$43,089.49. Motion to approve treasurer's report from Paul Hicks, seconded by Jan Boland, motion passed with all in favor vote.

### Joint Conference Committee

Rose Chambers – still looking at an app to use for the next year – dates 4/14 thru 4/17 – save the dates will go out in next month and a half. See Lydia Frey if you have any educational ideas for the conference

### Gold Star Committee

Brian MacMurdo – thanked Alan Fish for all his work over the years, as he's retiring soon, for his commitment to the Gold Star program and recognizing the professionals for the credit they deserve. Thanked selection committee for their work on 2017 program. Keep the events of 2018 in mind and don't forget them when the 2018 award period is announced

### 2017 Solid Gold

Winner - Ja'ney Stoolfire - Licking County Regional Comm. Center

Finalist - Brett Goldstein - Northwest Regional Emergency Communications

Finalist - Christine Eddy - Southwest Emergency Dispatch Center

### 2017 Double Gold

Winner - Licking County Regional Comm. Center

Finalist - Champaign Countywide Comm. Center

Finalist - Willoughby PD

### Ohio 9-1-1 Program Office

Rob Jackson – Education for Support & Compliance program is going on, first one canceled due to ice, just had one in Richfield, the next is on the 28th in Jackson. There are 3 phases for the program, the educational

phase, the implementation phase (May 2018-December 2018)

Even if you're found non-compliant the 911 Program Office will assist you in achieving compliance with no risk of losing funding in 2018. Full three-year cycle begins January 2019 where there will be a risk of loss of funding if compliance cannot be achieved/maintained. Let Nick at the 911 Program Office know if you haven't made it to one of the sessions yet.

Training videos for 2 hours of continuing education have been produced on 3 subjects: Call answering – the importance of answering calls quickly, Handling calls for overdoses, and a previously recorded video from Ohio Assist, Stress Management, Taking Care of Each Other. These videos can be found on the Ohio 9-1-1 Program Office website.

ESInet update – Rob invited Pat Goldschmidt and Roger Hixon up front to discuss information on the ESInet as they are still in the middle of the RFP process while maintaining as much transparency as they can during this process. The ESInet steering committee has the latest proposal from the PSAP operations subcommittee, next meeting is Thursday via teleconference, no major changes expected. Another in-person meeting will be held in March where they anticipate having a proposal to vote on that can then go to the legislature.

Rob held a Q&A session with attendees regarding the ESInet process. Pat Goldschmidt, when does the state expect to issue the bid? Rob: we're in the process, a contract can't be awarded until legislation passes to provide funding. Considering awarding the contract with the caveat of waiting for approval for funding. ESInet steering committee needs to solve the makeup of the county planning committee issue. What is the implementation phase going to be like? Looking for funding to build the state system, need to consider local funding needs. There's a variety of funding options that have come in. e.g. leave it at current \$0.25, consider the ability to move on a sliding scale, leave it at \$0.25 for the state, if locals need more consider a separate bill.

IS there a date for NG 911? What should the PSAPS do to prepare? Roger: It's never too soon to start planning. There's several things that require an early effort. How are you going to manage service and system... setup a governance structure - all of the core processes are provided at the state level "free" to the counties, doing so locally would be cost prohibitive... need to set up a process to provide the right input from the right people – clear governance structure to implement the system at the local level with assistance from the state arm- Rob reminded attendees to check the RFP documentation available online. Once the state NG 911 ESInet is operational every entity has 5 years to participate in NG 911 services, either with the state or on their own. Lynne Feller – getting your MSAG and mapping up to modern GIS standards should be a major focus of the 9-1-1 coordinators

### Ohio MARCS

Rick Schmall – Ohio did opt in for FirstNet. AT&T has been actively contacting public safety managers and

Rick is working with them to conduct a statewide drive test with OSP vehicles using NetMotion while asking their sales staff to slow down a little bit until the metrics are gathered. He is not responsible for their sales efforts. They are getting the AT&T pricing on the state term schedules for their service. Ohio conducted a tabletop exercise in Cincinnati with CSU, Miami, and Shawnee College to practice interoperability with local/state/university resources. There was a lot of shortcomings discovered, opportunities found, good things, Rick can email a copy of the after-action report if interested. Satoru – there has been a lot of interaction between the universities after the exercise allowing them to network and share information to help improve their response capabilities utilizing lessons learned.

#### **Ohio TERT**

Very active and getting things done – identified 6 functions that need to be completed, another conference call will be scheduled in early March. The national TERT has been extremely helpful and are confident that they will sail through the process with their help. Monte will add more to the list of 23 people that are currently involved. They need a conference bridge. President Persons has volunteered his bridge.

#### **Frequency Advisory**

Bob Bill – continues to work with cities, counties, public safety entities looking for frequencies and anything frequency related. Reminded attendees if they migrated to a new system and still maintain licenses for the old systems it would really help other public safety users if they would cancel their old licenses for systems they no longer utilize. Contact his office if you need information for frequency for BDA's they can assist in gaining the spectrum necessary for these devices.

#### **Awards & Scholarship**

Mindy Lane – one scholarship will be awarded for \$2000 that would enable winners to attend state/national conferences winner will be announced at next meeting

#### **Commercial Advisory**

Norberto appreciates the better attendance; vendor spots have been sold out for the entire year. Keep the vendors engaged with Norberto so we can find more opportunities to support our chapter, our future conference, and attendance at our meetings. Today's sponsors – Rapid SOS for lunch. We had four vendors in the past – we are typically having 8 vendors per meeting with the space offered by the EOC

#### **Training Committee**

Trying to keep training at each of the chapter meetings. Today's training will be held after lunch with the therapy training program. They are looking for ideas for a 1-hr training meeting for the May chapter meeting. Looking into opportunities for regional training... still interested in holding a session in Northeast Ohio, March did not work out due to lack of instructor availability.

(Continued Next Page)



## **THANKS!**

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the February meeting:

Lunch:

**Rapid SOS**

Exhibitors:

**Sound Communications, Inc.  
Sundance Systems, Inc.  
Motorola Solutions, Inc.  
Zuercher Technologies  
Zetron**

For the May meeting we thank the following vendors:

Lunch:

**Motorola Solutions, Inc.**

Exhibitors:

**Alert Public Safety Solutions  
Avtec  
Dewolf & Associates  
Hexagon Safety and Infrastructure  
Zuercher Technologies  
Sound Communications  
Steven Campbell & Associates**

**The chapters wish to thank our sponsors for their support**

For sponsorship opportunities at future meetings, please contact Norberto Colon.

[Norberto.colon@motorolasolutions.com](mailto:Norberto.colon@motorolasolutions.com)

Brent Currence is going to contact Fox Valley to conduct dispatch training for missing children in central Ohio. Any training ideas for the conference idea for the 2019 conference would also be appreciated. Johnna reminded attendees that their feedback is encouraged so they know what kind of training to offer at the conference.

**Good of the Order**

Rose, are we going to keep the current meeting schedule? 10am meetings are an issue for those that are traveling from outside of the area. Satoru is trying to keep the needs of the attendees, vendors, different members interested in training in mind and keeping things flexible. E.g. committee meetings and training conflicting. They have discussed other venues for chapter meetings, the fact that the state EMA is offering the space for free is a big consideration. Rose requested a vote of the members present for future meeting schedule considerations. Satoru: this was their first attempt to shift schedules around, and open for discussion regarding the scheduling of meetings. Paul - Training at 1pm is harder to send line-level staff to, too late for night-shift, middle of day-shift

Lynne suggested keeping the format for one more meeting and then discuss between the boards/membership the format for future meetings.

Roger: A couple of tier 1 wireless carriers have decided to implement handset-based location as part of their phase 2 location process, taking what the handset knows compared to what the system presents, and the most accurate data is sent to the PSAP. To utilize data/control routing of the call based on the location as opposed to the sector.

Rob Jackson: Tentative date 4/25/18 at 1330 for GIS webinar – will email out info shortly

President Persons will survey the membership on what they want to arrange the agenda with an online survey  
Motion to adjourn by Rose Chambers, seconded by Anne Barr meeting adjourned 11:34am.



**OHIO  
GOLD  
STAR  
AWARDS  
PROGRAM**

We congratulate our 2017 Gold Star Award winners:

**2017Telecommunicator of the Year**

**Ja'ney Stoolfire-Licking County Regional Communications Center**

**Double Gold**

**Licking County Regional Communications**

Follow us on Facebook, and keep the events, and 911 professionals at your agency in mind for the 2018 Gold Star Awards.

Brian MacMurdo  
Brian.macmurdo@hamilton-co.org

