



CALLSIGN

Ohio Appreciates Professional Communications Operations

August 2018

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President's Message By OHIO APCO President Satoru Persons

Hello Ohio APCO....Coming fresh off of attending the APCO 2018 Conference in Las Vegas, I have to say that I am humbled to be associated with the profession that we are in, especially being from the great state of Ohio. Representing Ohio at the conference with the following achievements, and recognitions are:

Mike Banks, Wadsworth Fire/EMS - Certified Public Safety Executive (CPE) graduate

Huber Police Communications - CALEA Communications Accreditation

Northwest Regional Emergency Communications Center (NWRECC) - CALEA Communications Accreditation

NWRECC – APCO P33 Training Program Certification

Additionally, we are represented at the national level by Matt Franke, Butler County Communications, serving as North Central Region Board of Directors, AND Holly Wayt, Westerville Communications Division, serving as the new President, APCO Board of Directors!! Congratulations to all those who received recognition for your accomplishments, and THANK YOU Matt and Holly for your dedication and contributions to the success of Ohio APCO and APCO International.

If you have never attended the national conference, I would strongly encourage you to attend the 2019 conference in Baltimore. This is a great opportunity for focused education, networking with your peers from across the nation, and exploring the newest products and services in public safety communications. Plant the seed now to your chain of command and if you need help in crafting a justification letter, just ask.

Thanks for all you do!

Satoru

August Chapter Events

Ohio APCO/Ohio NENA Combined Membership Meeting

Wednesday, August 22nd

The Ohio Department of Administrative Services

4200 Surface Rd.- Columbus

Joint Business Meeting 10:00-11:00

Training 11:00-12:00

Lunch 12:00-1:00

Training Continues 1:00-2:00

(See Pg. 6)

APCO - INTERNATIONAL

President

Holly Wayt
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Westerville, Ohio
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Board of Directors- North Central Region

Matthew D. Franke Ohio Chapter Butler Co. Communications Hamilton, OH. mfranke@butlersheriff.org	Jason E. Kern Illinois Chapter S.E. Emergency Communications Crystal Lake, IL. jkern@seecom911.org
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Executive Council Representative

Jay Somerville
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Ohio APCO Executive Committee

President

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Immediate Past President

Kelley Davidson
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Past President

Lynne Feller
lcf911@aol.com

1st Vice President

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Johnna Gonzalez Sells
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Secretary/Treasurer

Mike Banks
mpbanks@gmail.com

Chapter Executive Council Delegate

Jay Somerville
jsomerville@dublin.oh.us

Chapter Commercial Advisor

Norberto Colon
norberto.colon@motorolasolutions.com

Appointed Executive Committee Position

Lynne Feller
lcf911@aol.com

**Ohio APCO
Standing Committees/Chairs**

Constitution and By Laws Committee

1st V.P. Johnna Gonzalez Sells, Chair
sells.41@osu.edu

Training

1st V.P. Lydia Frey, Chair
lfrey@dps.ohio.gov

Nominating

Jay Somerville, Chair
jsomerville@dublin.oh.us

Holly Wayt

Holly.wayt@westerville.org

Mike Banks

mpbanks@gmail.com

Awards & Scholarship

Paul Hicks

Legislative

Chapter Legislative Liaison, Jay Somerville
jsomerville@dublin.oh.us

Frequency Advisory

Bob Bill, Chair
Bob.bill@das.ohio.gov

Additional Designations

Joint Conference Committee

Rose Chambers
Roseanna.chambers@gmail.com

Ohio APCO "Callsign" Editor

Dan Lutz
dlutz@westchesteroh.org

Ohio ESINet PSAP Subcommittee Representative

Jay Somerville
jsomerville@dublin.oh.us

Ohio ESINet Technical Subcommittee Representative

Matt Franke
mfranke@butlersheriff.org

SIEC Representative

Matt Franke
mfranke@butlersheriff.org





May 30th, 2018

Secretary/Treasurer Report

Welcome

Meeting started at 10:08 am welcome by President Boland and President Persons, Nancy Kolcan led the attendees in the pledge of allegiance. President Persons addressed house-keeping issues with the new venues, thanked the Department of Administrative services for providing the space and thanked our vendors for their support of today's meeting.

Chapter Secretary

Mike Banks advised that the minutes for the previous chapter meeting were posted online and that limited copies were available. He asked to waive the reading of the minutes. Motion to waive by Paul Hicks, 2nd Patrick Brandt, motion passed with all in favor.

Chapter Treasurer

Mike Banks advised that the treasurer's report had been posted online and copies were available to review. Current balance for Ohio Chapter Checking is \$20,700.03; Gold Star/Conference Account is \$43,089.49; APCO Money Market is \$39,588.57. Patrick Brandt made a motion to accept the report, seconded by Anne Barr, motion passed with all in favor.

Joint Conference Committee

Rose Chambers: Conference at Kalahari 4/14-4/17 – looking for a Sunday Supersession speaker, Gordon Graham is not available that day, still looking for ideas. Registration will be open by the September chapter meeting. ExpoPass app will be available to manage/view conference info on Smartphones including viewing/printing certificates. Reach out to Lydia Frey with class ideas for continuing education sessions.

Gold Star Committee

Brian MacMurdo, 2017 winner was announced at last meeting. Was posted on Facebook, Solid Gold winner was Ja'ney Stoolfire Licking County, Licking County Comms was Double Gold winner. Letters for nominees and winners going out soon. Flyers are available, and online nomination form available through the Facebook page to nominated 2018 gold star nominees. Be sure to recognize telecommunicators for their contributions during critical incidents that have occurred this year. President Persons emphasized to make sure your friends and neighbors in the industry are aware of the Gold Star program and to think of their telecommunicators when they go above and beyond in the performance of their duties.

Ohio 9-1-1 Program Office

Rob Jackson: Federal Engineering will have their report available ahead of the June meeting. 5/31/18 meeting at 10am will be a teleconference. ESInet steering committee has a goal of July of coming to consensus on the two outstanding issues (Universal Service Fee amount and make-up of County 9-1-1 Planning Committee) to bring back to the legislature. Jeff Smith, Chris Santer, Roger Hixon put together a GIS webinar that is available to view on the Ohio 911 Program Office website. 911 symposium will be on 9/12/18, cosponsored by 911 Program Office, Ohio APCO, and Ohio NENA. Support and compliance program is going strong, as of 5/12/18, everyone had to be in compliance with PSAP Operations rules. Belmont County submitted their application first and will have a hand delivered compliance letter at their next commissioners meeting. Mercer County was second, and the support and compliance members just finished at Cuyahoga County yesterday (5/29/18). There are no financial penalties with this year's implementation phase, this year is designed to test the program identify strengths and weaknesses and streamline the program for further development.

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Ohio TERT

Monte Diegel: Conference call on 5/3/18, thanked President Persons and OSU with the support on the conference bridge. Committee assignments have been made, 17 committee members were present on the call. Will be getting back via conference call soon. First issue to tackle is MOU development, working on tackling that now with help from other examples provided. Mission statement completed. Taskforce committee and TERT education committee combined. Expect to have huge steps accomplished by the fall meeting.

Ohio MARCS:

Rick Schmall: siec.ohio.gov has a list-serv page to subscribe to updates with SIEC information, Memorial Day weekend radio traffic was notable, all days over 2M PTT's with Friday setting a new daily record of 2,537,868. Total for the 4-day period was 8,707,932 and only 480 busies. This might sound like a lot but given 8.7 million PTTs it only represents .000055 percent.

I remember back in the 1990's a lot of people said MARCS would never fly. HA!
Frequency Advisory

Rick Schmall: Federal MOU signed and in place for sharing federal frequencies on our consoles, federal resources will no longer have to find state talkgroups, adding federal frequencies to our system will allow interoperability with federal resources. MOU is between DHS and State of Ohio.

Paul: One benefit of moving to MARCS you don't need to maintain your radio licenses. However, if you utilize vehicular repeaters those still need to be licensed. Reach out to Bob Bill if you need help obtaining these licenses. Darke County in the process of switching to MARCS.

VHF and lower UHF bands – very slow in the past month, only 5 or 6 applications/modifications, only 2 new frequency requests. It's difficult finding frequencies due to so many active

frequencies. Please cancel any inactive licenses if you have recently switched over to MARCS or another P25 system.

Historical: 25 years ago, Paul was chairman of North Central Regional Conference at the Holiday Inn. The closing party was held at the Dick Clark American Bandstand Grill with over 500 attendees, never ran out of food, or people. People at national conferences today still talk about how much fun they had at this conference. Paul found a sign from the conference in his home in the process of moving. The sign was posted in the hotel lobby for MANAPCO night signed by Dick Clark, Paul presented this to the chapter.

Executive Committee

Association is strong with 28,209 members, with highest increases in full group and online group member categories. Reminded attendees about the 2018 APCO Conference in Las Vegas, NV this coming August. Conference is going well, more than 1000 registered so far. Flash Day with \$100 discount was very successful again. Vendor registration is going very well with many spaces booked, and several large spaces booked already. Ohio APCO's own Holly Wayt will be sworn in as APCO International President at this conference as well

APCO Institute Instructor Town Hall series, many people have expressed concerned with changes in recertifications in the APCO institute. If you have not attended one of the online conference call for APCO trainers, please make plans to go to the website and sign up. It is critical that you stay in touch with the institute on a regular basis for some of the changes coming down the pike. Why all the changes? Centers around the ability for the institute to vouch for all the certifications issued to the students, and to be accountable for the certification given to the student, that someone who receives a certificate will be confident that they received quality training backed up by a solid curriculum. The institute has been very responsive, if you have any problems, shoot Jay an email to keep the conversations alive at the executive level and at the institute.

14 agencies in the past year have received P33 for their individual comm center training programs, 12 more agencies are under review and expected to receive certification in Las Vegas. If you have not considered getting your agency P33 certified, strongly encourage seeking the certification for your center, it's a great tool and certification to show your excellence and compliance with a training program. It's a good step forward to comm center accreditation as well. Getting through P33 will get you close to 20% complete with comm center accreditation.

April 2018 was declared 9-1-1 education month, unsure if it's an ongoing theme or not (check website) – if you are big on 9-1-1 public education there are some awesome resources that came with this partnership.

Legislative:

The ESINet Steering Committee is taking a thorough approach to deciding on the best package to take to the state house. Awaiting the Federal Engineering report on funding recommendations. There's a lot more to fund to pay for staffing, necessary radio equipment to communicate with responders, trying to find the balance with assistance funds to deliver 9-1-1 service at the level expected by the citizens in Ohio.

Awards & Scholarship

President Persons: Mindy Lane has been chairing but has asked to resign due to her workload, but will remain with the committee. Paul Hicks from Springfield/Clark County has volunteered to take over as chair and will continue to work with Mindy Lane to keep the committee moving forward.

Commercial Advisory

Norberto Colon: lunch sponsors, Motorola, also Sound Communications, Dewolf & Associates, Civica/CMI (coffee drinks), Alert Public Safety Solutions, a round of applause given to all the sponsors.

Training Committee

Lydia Frey: We're continuing to have training during APCO/NENA meetings, will have training from 11-12, and Ohio Assist training at 1pm. Next meeting is August 22nd, contact Lydia with any ideas for training in August.

Kelley Davidson and Lydia met with Fox Valley to work on training for missing and abducted children training to be held in August at 3 different locations on August 13th, (Miami County) 15th, (Ohio DAS) and 17th (Metro Life-flight) no fee for anyone to attend.

Nominating Committee

Nominations for chapter officers were missed during the February meeting. Traditionally chapter officers were elected for two consecutive years. Since this was missed, a nominating committee was formed at the executive council meeting. Paul made the motion seconded by Kelley all in favor vote carried. Rose voted, Kelley Davidson seconded, motion passed with all in favor vote.

Good of the Order

Paul Mayer, Patrick motion to adjourn. Meeting adjourned at 11:11am.



CONGRATULATIONS TO HOLLY WAYT

**On Being Sworn In As The 83rd
President of
APCO Intl.**

Ohio APCO/NENA Joint Meeting

August 22, 2018

Training Topic

Handling Crisis Calls:
Controlling Difficult Calls Through
Communication

Topics to include:

Suicidal Callers

Veteran & PTSD Callers

Communication Techniques to Keep
Control over Difficult Situations

Recognizing Signs of Crisis and Trauma

10:00 am - 11:00 am Joint Business
Meeting

11:00 am - 12:00 pm Training

12:00 pm - 1:00 pm Lunch

1:00 pm - 2:00 pm Training continues

Register at:

www.ohioapco.org



THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the May meeting:

Lunch:

Motorola Solutions, Inc.

Exhibitors:

Alert Public Safety Solutions
Avtec
Dewolf & Associates
Hexagon Safety and Infrastructure
Zuercher Technologies
Sound Communications
Steven Campbell & Associates

For the August meeting we thank the following vendors:

Lunch:

NGA 9-1-1

Exhibitors:

Applied Digital Solutions
Avtec
Motorola Solutions, Inc.
RDT Concepts
Sound Communications, Inc.
Steven Campbell & Associates
Zetron, Inc.
Zuercher Technologies

The chapters wish to thank our sponsors for their support

For sponsorship opportunities at future meetings, please contact Norberto Colon.

Norberto.colon@motorolasolutions.com