

NEWSLETTER



Member & Chapter Services Committee

December 2018

APCO 2019 Annual Conference



[APCO 2019](#) is about education, networking, exhibits, involvement and fun and we think you should be part of it.

While we know there are hundreds of issues that affect our industry every day, here are some popular sessions to get you inspired:

- Igniting Efficiency by Putting People First
- Workplace Bullying
- The Telecommunicator's Role in Managing Emergency Incidents and Events
- Social Media in the PSAP
- The Future of Emergency Communications: Interoperability and the Path to NG9-1-1
- Steps to Improving Cybersecurity at Your Agency
- How to Maximize Radio Reliability and Drive Down Costs With Good Remote Monitoring
- How to Cope With Reactions to Traumatic Events
- Imagining the Whole New World of Public Safety Apps



Plan now to join us in Baltimore for APCO 2019!

APCO Institute Schedule and Upcoming APCO Institute Courses



The APCO Institute offers a variety of certification and CDE courses online and at agencies around the country. All are taught by the Institute's adjunct instructor corps, who bring a wealth of real-world experience to the classroom. See what [live courses](#) are coming to your area. Or, view the upcoming [online course](#) listing. For more information, [contact](#) the Institute.

Manage Your Training Records Online

Register for courses, track your training and recertify online using [APCO's Training Central](#). All your training information, all in one place, and accessible 24/7.

APCO "Teammates in Action"



To view those who have been recognized or nominate someone: [Teammates In Action](#)

In our profession, we often see examples of dedicated professionals going above and beyond the call of duty and the ProCHRT committee wants to recognize these teammates on a national level. This program allows anyone to nominate a teammate and tell us about how they went into action. Overlooked far too often are the heroic actions taken daily by telecommunicators. This program hopes to bring these to light and give everyone a chance to recognize these daily actions.

2019 Upcoming APCO Webinars



Part 90 Frequency Coordination Procedures

February 28, 2019 | 2:00-3:00 p.m. ET

Presented by Amanda Bredstrup

Overview of FCC's Universal Licensing System (ULS)

April 25, 2019 | 2:00-3:00 p.m. ET

Presented by Carol DiCaro

Managing Your FCC License & Antenna Structure Registrations

June 27, 2019 | 2:00-3:00 p.m. ET

Presented by Judy Stone

Registration and more information at: <https://www.apcointl.org/webinars>

Cost: **FREE**

Professional Development Series from APCO's Annual Conference

Additional learning opportunities await at Webinars and Recordings

<https://www.apcointl.org/webinars>

MISSED A WEBINAR?

CHECK OUT THE Recorded Webinars <https://www.apcointl.org/webinars>

Membership Information

Member Type	12/1/2017	12/1/2018
Associate	3140	3033
Full Member	5608	5288
Full Group Members	5768	6419
Online Group Members	15,987	17,292
Commercial	707	614
Commercial Group Members	252	254
Total Number of Members	31,462	32,900
Total Number of Group Agencies	946	1092
Commercial Group	46	54

Commercial Members Corner

Partnering with APCO has its benefits.

APCO International's Corporate Partner Program increases corporate visibility and provides networking opportunities for companies in the public safety industry.

Through the program, companies are given exclusive benefits and recognition that are commensurate with their annual level of participation. The Corporate Partner levels are Bronze, Silver, Gold and Platinum and can be tailored to fit budgets and specific marketing goals.

To qualify, partners must commit to participate in three or more association projects and/or activities.

[Learn more](#)



2019 National Public Telecommunicator Week



Every year during the second week of April, the telecommunications personnel in the public safety community are honored. This week-long event, [initially set up in 1981 by Patricia Anderson of the Contra Costa County Sheriff's Office in California](#), is a time to celebrate and thank those who dedicate their lives to serving the public. It is a week that should be set aside so everyone can be made aware of their hard work and dedication.

What will your center do in 2019 to celebrate and honor yourselves, your co-workers, your bosses and your employees? Check out ideas from past years and start planning for 2019 now! <https://www.npstw.org/>

2019 APCO Chapter Conferences



2019 APCO ENVISION



Tampa, FL | January 15, 2019

What: Intensive, one-day training focused on cybersecurity and Next Generation 9-1-1

Why attend as a public safety practitioner: Using a variety of interactive simulations, scenarios and exercises, attendees will learn important concepts helpful for addressing issues related to cybersecurity and NG9-1-1.

Why attend as a commercial member: Learn about the very latest developments that will influence the products and services needed in the future emergency communications environment.

This training is worth seven (7) CEUs.

<https://www.apcoenvision.org/home/envision-tampa/>

2019 Georgia Public Safety Communication Conference



Award
Nominations
Open!

Georgia Emergency Communications Conference

March 4 – 7, 2019

Columbus Convention Center – Columbus, Georgia

The Georgia Emergency Communications Conference (GECC) is a joint effort of the Georgia Chapters of APCO and NENA. We are proud to have joined together to bring the resources of the two largest and most powerful organizations dedicated to the improvement and advancement of Public-Safety Communications in the world to the people of Georgia.

To register or learn more information, visit www.gecc2019.org.

\$130/person

2019 Missouri Public Safety Communication Conference



SPRING 2019 MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE

MARCH 10-19, 2019

Tan-Tar-A Resort – Lake of the Ozarks



2019 Ohio Chapter NENA/APCO Conference

Ohio NENA/APCO Joint Conference

April 14, 2019 - April 17, 2019

OHIO 9-1-1... RACING TO THE FINISH

Registration is just \$100 for 3 full days of education, networking, and vendor show...With special room rates.



Visit www.ohioapco.org or www.ohionena.org

More information and details coming soon...



2019 Florida Chapter APCO Conference



Florida APCO is going to gorgeous Daytona Beach

April 29, 2019- May 2, 2019.

Mark your calendars!



2019 Michigan NENA/APCO Conference

2019 Michigan Public Safety Telecommunications Conference



**JOIN US AT MISSION POINT
ON MACKINAC ISLAND**

MAY 20-23, 2019



Call for Papers now open until 1/31/2019

<https://www.miapco.org/2018-apco-nena-conference>

Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
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From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee