



CALLSIGN

Ohio Appreciates Professional Communications Operations

February 2019

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President's Message By OHIO APCO President Satoru Persons

As we bring in the New Year, I would like to express my gratitude for the honor and privilege of serving as your Ohio APCO Chapter President for the 2017-19 term alongside our dedicated and hardworking members of the Board, Committee Chairs and many volunteers. To begin, I would like to thank our Ohio APCO Executive Board. Working alongside them has been an amazing experience and going forward into this next year, we will continue to work as a solid team to serve this membership in the best possible manner. I want to thank our volunteers, members, and all committee chairs and co-chairs. You are the true driving force in making us the best Chapter and it is an honor to work with each one of you. Additionally, we would like to express our gratitude to our supporting sponsors for their generosity, commitment and continued support of Ohio APCO. With so many solid leaders throughout our history, our Chapter is fortunate to have the influence of incredible past presidents as well as current and shining future chapter leaders to guide us forward. Lastly, don't forget to register for the upcoming [Ohio APCO/NENA Joint State Conference](#) at Kalahari Resort in Sandusky, Ohio on April 14-17, 2019. Once again, the conference committee has put together a fantastic conference consisting of 3 full days of learning, networking, and vendor displays. Please bookmark the chapter website. <http://www.ohioapco.org/> and visit us on [Facebook](#) and [Twitter](#) for additional information and events.

February Chapter Events

Ohio APCO/Ohio NENA Combined Membership Meeting

Wednesday, February 20th

The Ohio Department of Administrative Services

4200 Surface Rd.- Columbus

Committee Meetings 8:30-10:00

Joint Business Meeting 10:00-11:30

Lunch 11:30

Training: Human Trafficking Awareness 12:30-2:30

APCO - INTERNATIONAL

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Ohio APCO Executive Committee

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Jay Somerville
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Chapter Commercial Advisor

Norberto Colon
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Appointed Executive Committee Position

Lynne Feller
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**Ohio APCO
Standing Committees/Chairs**

Constitution and By Laws Committee

1st V.P. Johnna Gonzalez Sells, Chair
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Training

1st V.P. Lydia Frey, Chair
lfrey@dps.ohio.gov

Nominating

Jay Somerville, Chair
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Holly Wayt

Holly.wayt@westerville.org

Mike Banks

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Awards & Scholarship

Paul Hicks

Legislative

Chapter Legislative Liaison, Jay Somerville
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Frequency Advisory

Bob Bill, Chair
Bob.bill@das.ohio.gov

Additional Designations

Joint Conference Committee

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Ohio ESINet PSAP Subcommittee Representative

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Secretary/Treasurer Report November 7th, 2018

Welcome

Meeting began at 10:05 am. Ohio Chapter 2nd Vice-President Johnna Sells and Steve Shaner welcomed attendees. Mike Banks led attendees in reciting the Pledge of Allegiance.

Chapter Secretary

Mike Banks advised attendees that the meeting minutes from the November meeting have been posted on the website and disseminated to chapter members in the quarterly Callsign Newsletter. Mr. Banks asked for a waiver of reading the August meeting minutes. Anne Barr made the motion, seconded by Patrick Brandt, motion passed with an all-in-favor vote.

Chapter Treasurer

Mike Banks read current balance of accounts held by Ohio APCO; APCO Checking: \$5395.59, APCO Money Market: \$52,100.45, and Gold Star/Conference Checking: \$43,089.49. Mr. Banks asked for a motion to accept the Treasurer's Report, motion to accept from Rose Chambers, seconded by Paul Hicks, motion passed with all-in-favor vote. Mr. Banks also informed chapter members that he was seeking out insurance carriers to insure the chapter and/or board of officers from liability against any incidents or claims that arose from chapter functions. The majority of APCO Chapters maintained some form of insurance paying on average \$1,500 a year. The latest quote varied from \$900 to \$1,700 depending on the amount and type of coverage the chapter executive committee selected. Mr. Banks stated that he will continue to discuss this with the executive committee at a later date.

Joint Conference Committee

Rose Chambers - Conference coming up in April 13-17, at the Kalahari, Sandusky Ohio. A lot of progress and big decisions at today's meeting. Looking for Sunday supersession speaker, let Rose know if you have suggestions for speakers. A 5k walk/run will happen on Monday evening after classes are over. Vendor information should be sent out in a couple of weeks. Registration will be available

at the same time. The conference will have a new app, ExpoPass – Steve Shaner did a lot of research and work prior to selecting this app. Steve Shaner will be creating a “Drivers Hall of Fame” for any dispatchers that passed away in 2016-2017 to honor them at the conference.

Johnna Sells - If you have a topic to bring up for the conference get with conference committee for them to consider for the conference's professional development tracks.

Gold Star Committee

Forms were available at the meeting for nominations and online submissions can be made via the Ohio APCO and NENA web pages.

Ohio 9-1-1 Program Office

Rob Jackson Section 128 rewrite in legislators' hands and working with LSC to get a draft legislation based on ESINet steering committee recommendations, this should be available after January.

Waiting on federal government regarding the 911 grant to advise on how much we're eligible to receive, there are still questions regarding timeframe. The 911 Program Office is considering a GIS piece and subgrants to counties based on equipment, training, or consultant needs. Application packets will be sent out once they receive the needed information and they will contain criteria for the grants.

A group of coordinators from Belmont, Delaware, Green, Pickaway, Lake, and Gallia counties worked with the 911 Program Office develop a welcome packet for new 911 coordinators. If any counties have a new coordinator this will be sent out to them regarding what the state covers, and a checklist of what you should be looking to do when you get into the job as a 911 coordinator. Also talked about ideas for 2 hours CE that will be out by Feb 2019 working with national NENA who offered to help develop training again, as well.

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Ohio MARCS

Rick Schmall – SIEC meeting held last week, one of the discussions regarding recent events in Stark Co with missing radios that had encrypted talk groups that fell into wrong hands and were cloned. Investigation ensued, 15 search warrants served, recovered 200 radios, this was a well-organized unit, racketeering charges will be filed. Started with a security co that was employing felons that carried sidearms and had MARCS programmed radios. 100 weapons, including hand grenades recovered, an informant turned over a fob with 16 system keys in it. Once the search warrants completed, forensics will be done on radios, computers, etc. Bottom line, DAS is taking action on this, FCC looking at filing criminal/civil charges, ATF, DHS also involved. If you hear traffic on your consoles that you don't recognize – capture the radio ID and do a little digging. The suspects were using talkgroups that weren't being used very often. Keep a lid on your inventory, reevaluate if you need all the talkgroups you have, go back to system administrators make sure they get old radios to a shop and wipe the codeplugs out prior to selling them. Motorola started a customer advisory council 15 people nominated, MARCS was invited to serve on the panel, just met in Chicago last week. Any suggestions to make life easier at the console, on the street, etc. let Rick know as they have a direct path to Motorola now. Rick reached out to Lucas co, Cleveland, Parma, other local governments that maintain their own radio systems. He will be starting a security working group to come up with best practices and policies. Motorola VP of security wants to be involved as well. Trying to come up with white papers of best practices to follow regarding system and device security.

Ohio TERT:

Monte Diegel – Players identified for MOU that needs to be accomplished before we can do the rest, we'll keep reaching out to make that happen. And will schedule a conference call soon.

Bob Cobb – as part of the ENP recertification a point is awarded for being credentialed in the TERT system. This last NIB call they approved an additional 4 points over 4 years if you are deployed as part of the TERT program.

Frequency Advisory Committee

Bob Bill – FCC mandated that we update our 800 Mhz plan – we're on the tail end due to the nationwide rebanding and we border Canada. All states that border Canada are all scrambling to see just exactly what the FCC wants and to get it done prior to the December deadline. Bob is working on this in conjunction with the surrounding states that share the Canadian border issue. The FCC recently made some additional 800mhz spectrum available that opens a lot of new frequencies (860-861 expansion band). The FCC are requesting comments on point to point microwave that was set aside for public safety that they're trying to open for unlicensed and commercial uses. Bill is keeping an eye on that to make sure public safety usage is protected.

Executive Council

Jay Somerville – from mid-year meeting, don't have Las Vegas conf. numbers yet, told it was highly successful with attendance close to Denver numbers. On 10/1/18, APCO filed an opinion and request to review with FCC regarding CTIA's proposed Z access measuring standards for wireless location accuracy. APCO contends that this proposal is horrible, the proposed 5-10 meters which means it could be off by (2 to 5 floors) no requirement for dispatchable address included with data that comes in. Waiting for CTIA to respond to comments. APCO and NENA will continue to engage with the FCC regarding the importance of wireless accuracy. Roger Hixon did an excellent job of painting out the landscape of what RapidSOS is doing that the wireless industry said can't be done.

Now T-Mobile, within a matter of weeks, is forwarding of all their handset location data to the clearinghouse and is trying to find a way to get it into the PSAPs even if they must go around the selective router. Jay will post the comment document that Government Affairs Office filed with the FCC to the chapter website.

APCO Institute has contracted with a web designer to go along with APCO headquarters team to do a complete refresh of the online classroom to make it APCO specific and make it more conducive to the learning interactive things we do with RPL and webinar trainings.

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There are four agencies in Ohio that are currently underway with ASAP to PSAP deployments, if they go live in the next few months will make it the 50-60th nationwide deployment. If you haven't considered the ASAP to PSAP protocol, where participating alarm companies can transmit alarm calls directly into your CAD system and you can interact with them directly through your CAD system comments. Doing so can eliminate a large number of incoming phone calls and follow-up calls with alarm companies.

Check with your CAD vendor to see if they have an ASAP to PSAP protocol. Only cost to you is what your CAD vendor will charge with turn up, and the required consultant fee. Would like to see as many agencies initiate ASAP to PSAP now as the amount of alarms will increase with the advent of new devices coming out with the internet of things, it's best to get ahead of the curve now before the onslaught of new devices come in.

Total membership has grown to 31480, our highest membership number ever. The association remains strong.

Legislative

Those that were at 911 County Coordinators Meeting on Monday, there were great educational sessions, good discussion on NG911 deployment across the state. Got to hear from a panel of coordinators that have deployed Next Gen ready networks and equipment.

One of the topics of discussion 911 County Coordinators feeling under represented when it comes to public safety communications issues throughout the state, they have been meeting as a group. President Persons and Jay wondered if there are ways APCO can do a better job representing that group? Are there better ways that we, as a chapter, can respond to the issues that affect that 911 County Coordinators instead of treating them all like a legislative issue, or treating them as issues to be addressed by the executive committee.

We are a member driven organization, when asked how many in the room were APCO members and 80% of them raised their hands.

If we're a member driven organization our members are driving us right now and telling us that we're not doing the best job of addressing the issues that 911 County Coordinators have. President Persons has asked Jay to prepare a proposal and work with the

Constitution and Bylaws Committee to establish a 9-1-1 Management Committee. Our current bylaws have temporary committees and task forces and standing committees. President Persons believes the fix would not be a temporary committee or task force, his interest and belief is that needs to be fixed in the bylaws as a standing committee. At our next Executive Committee meeting we will discuss wording and naming of that committee and our intent is to work with C&B committee to come up with language to amend the C&B establishing a 911 and Comm Center Management committee. President Persons will look for a chair and members for the committee. This will take time, the proposed amendment will have to be posted on the website for a specific period, the amendment will have to be presented to the quorum at the next meeting for discussion, and we cannot vote to approve changes until the following meeting.

This can't be finalized until May. President Persons is committed to establish this as a temporary committee until such time that the C&B can be amended. We will need people in this committee willing to do work regarding upcoming changes from the state house on NG911 issues, this will be a tough committee that will require a lot of work.

Legislatively, start working with state legislators regarding local government funding including 9-1-1 funding. Now is the time to get to know your representative or senator. Go find them and introduce yourself, talk to county commissioners, city managers, mayors, make sure they talk about 911 and 911 funding with their legislators. It is invaluable for them to hear this early and often from their local leaders when it comes time to discuss this at the state level.

Don't expect a lot during lame duck session as it relates to public safety communications. One bill is out there that may go through in local government committee of the House, that revises public records law to allow for the redaction of private information of 9-1-1 center employee such as address, benefit, and spousal information. Currently permitted to police officers and fire officers, that bill would extend this to public safety telecommunicators and 9-1-1 center employees. Jay will keep us posted on the status of this bill.

Jay gave shout out to Morrow Co, Coshocton County, and Defiance County for 9-1-1 levies that successfully passed in yesterday's general election. Defiance County's 9-1-1 levy passed with at least 60% of the vote, kudos to Matt Hannenkrath for his hard work.

Constitution and Bylaws

Johnna Sells will be working with Jay Somerville for language for the bylaws regarding the proposed 911 Management committee.

Scholarships

Paul Hicks -Draft language out there for new funding for scholarships in 2019. Waiting on executive committee conference call to discuss.

Commercial Advisory

Norberto Colon thanked our lunch sponsor, Tyler Technologies, Civica/CMI sponsored beverages. Thanked our other sponsors and exhibitors for supporting today's meeting: Harris Corporation, MicroAutomation, Motorola Solutions, Panasonic, Sound

Communications, Stephen Campbell & Associates, Zetron, and Zuercher Technologies.

Looking forward to next year and setting up vendors for our meetings. Encouraged attendees to talk to our vendors present today.

Will

survey vendors on how they feel about the meeting structure to share with the NENA/APCO board. Vendors want to be able to support more than the meetings, such as the AMBER training they sponsored earlier. Every meeting is filling up and there has been a waiting list. Once we get the schedule for next year, the vendors slots for the whole year will fill up within the week of the schedule

being posted. The problem is that if new vendors show up how do we get them involved?

Training sponsorships would be a great way to involve them.

Training Committee

Cheryl Pratt, standing in for Lydia – next year we're planning on training for all of the Chapter Meetings. Looking for topic

suggestions, people to teach the topics, etc. let Lydia or a training committee member know.

Working on a CIT class to hold 12/4 in

Wooster, she'll get details out to everybody quickly.

Good of the Order

Patrick Brandt asked how many saw the news article about Buckeye Lake and radar licensing issue. The local police chief asked if they're covered under Delaware County's license, the answer was no. If you're a MARCS agency you're not covered by MARCS' license for radar usage. MPH radars are covered by Part 90.20.f of the law. If you have police departments on MARCS without your own license, they need to research this issue to see if their license is covered under their Part 90 license. If you do not have a Part 90 license, you can go to the FCC and get a special license for the police department that allows you to use radar communications. The MARCS license is for the state only, not for local agencies.

Johnna Sells – call for papers for the next annual national APCO Conference ends on December 18th, encouraged anyone interested in speaking to apply.

Nominating Committee

Kelly Davidson, Matt Franke, Mike Banks, and Jay Somerville will be accepting recommendations for chapter second vice-president

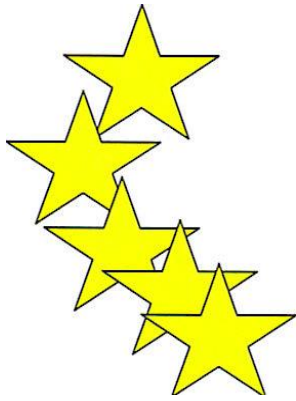
to be nominated in the February chapter meeting. The election will be held at the May meeting.

Please contact a committee member if

you are interested in serving as a chapter officer, or know someone that should!

Vice-President Sells asked for a motion to dismiss, motion made by Norberto Colon, seconded by Patrick Goldschmidt, all attendees in favor, meeting was adjourned at 12:03p.m.





**OHIO
GOLD
STAR
AWARDS
PROGRAM**

The deadline for 2018 nominations has passed (January 31st). We appreciate those who took the time to nominate someone. The selection committee will be voting on Solid Gold Telecommunicator of the Year and the Double Gold Team Award at the February Ohio APCO/NENA meeting on the 20th. 2018 nominee and nominators letters will be sent out after the meeting.

The link to register for the luncheon is below. There is a \$25 per person fee for the lunch.

<https://host.regform.com/ohionenaapcojointconference2019/>

Brian MacMurdo, ENP
Brian.MacMurdo@hamilton-co.org



THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the November meeting:

Lunch:

Tyler Technologies

Exhibitors:

**Harris Corporation
MicroAutomation, Inc.
Motorola Solutions
Panasonic
Sound Communications
Steven Campbell & Associates
Zetron, Inc.
Zuercher Technologies**

For the February meeting we thank the following vendors:

Lunch:

Sundance Systems

Exhibitors:

**Alert Public Safety Solutions
Applied Digital Solutions, Inc.
Carbyne
Hexagon Safety and Infrastructure
Motorola Solutions Inc.
Russ Bassett Corporation
Sound Communications, Inc.
Steven Campbell & Associates**

The chapters wish to thank our sponsors for their support

For sponsorship opportunities at future meetings, please contact Norberto Colon.

Norberto.colon@motorolasolutions.com