



CALLSIGN

Ohio Appreciates Professional Communications Operations

May 2019

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President's Message By OHIO APCO President Satoru Persons

As my term as President comes to an end, I would like to take this opportunity to thank the Ohio APCO members for the opportunity to serve in this capacity. First and foremost, it has been an honor to serve as your president of the Ohio APCO chapter. It is my belief that our memberships involvement in our industry is what makes APCO a well-respected and highly-regarded association. Ohio APCO's reputation is enhanced by the many dedicated professionals who contribute their time and expertise to advancing the association and the industry. I am proud to be a part of an association that continues to strive to enhance our profession.

I offer a special thanks to my fellow officers, board members, committee members and member associates. It is because of the support and hard work of all involved in this important association that we can accomplish all the things we do.

Speaking of accomplishments, a big thank you to Rose Chambers and the conference committee, and to Brian MacMurdo, Gold Star Committee Chair, who yet again put together another outstanding state conference and Gold Star Awards program. I've heard a number of positive comments on these events and the team deserves our gratitude!

Finally, I would like to wish incoming President Lydia Frey all the best. I am confident that she will do great in leading the association's future path.

Again, thank you all for the opportunity, and I look forward to serving you in the next term as your immediate past president.

Satoru

May Chapter Events

Ohio APCO/Ohio NENA Combined Membership Meeting

Wednesday, May 22nd, 2019

The Ohio Department of Administrative Services

4200 Surface Rd.- Columbus

Training: "Stop the Bleed" 9:00

Joint Business Meeting 10:00-11:00

Lunch 11:30

Vendor Time 11:00-12:30

APCO - INTERNATIONAL

President

Holly Wayt
Westerville Communications Division
Westerville, Ohio
Holly.wayt@westerville.org

Board of Directors-North Central Region

Matthew D. Franke Ohio Chapter Butler Co. Communications Hamilton, OH. mfranke@butlersheriff.org	Jason E. Kern Illinois Chapter S.E. Emergency Communications Crystal Lake, IL. jkern@seecom911.org
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Executive Council Representative

Jay Somerville
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Ohio APCO Executive Committee

President

Satoru Persons
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Immediate Past President

Kelley Davidson
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Past President

Lynne Feller
lcf911@aol.com

1st Vice President

Lydia G. Frey
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2nd Vice President

Johnna Gonzalez Sells
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Secretary/Treasurer

Mike Banks
mpbanks@gmail.com

Chapter Executive Council Delegate

Jay Somerville
jsomerville@dublin.oh.us

Chapter Commercial Advisor

Norberto Colon
norberto.colon@motorolasolutions.com

Appointed Executive Committee Position

Lynne Feller
lcf911@aol.com

**Ohio APCO
Standing Committees/Chairs**

Constitution and By Laws Committee

1st V.P. Johnna Gonzalez Sells, Chair
sells.41@osu.edu

Training

1st V.P. Lydia Frey, Chair
lfrey@dps.ohio.gov

Nominating

Jay Somerville, Chair
jsomerville@dublin.oh.us

Holly Wayt

Holly.wayt@westerville.org

Mike Banks

mpbanks@gmail.com

Awards & Scholarship

Paul Hicks
phicks@springfieldohio.gov

Legislative

Chapter Legislative Liaison, Jay Somerville
jsomerville@dublin.oh.us

Frequency Advisory

Bob Bill, Chair
Bob.bill@das.ohio.gov

Additional Designations

Joint Conference Committee

Rose Chambers
Roseanna.chambers@gmail.com

Ohio APCO "Callsign" Editor

Dan Lutz
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Ohio ESINet PSAP Subcommittee Representative

Jay Somerville
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Ohio ESINet Technical Subcommittee Representative

Matt Franke
mfranke@butlersheriff.org

SIEC Representative

Matt Franke
mfranke@butlersheriff.org





Secretary/Treasurer Report February 20th, 2019

The meeting started at 10:10am with President Persons welcoming the attendees. Mike Banks led the membership in reciting the pledge of allegiance.

Ohio APCO secretary report

Mike Banks informed the membership that minutes were posted online, available for distribution at the meeting, and were also published in the Callsign newsletter. Mr. Banks asked to waive the reading of the minutes, Jay Somerville made the motion, seconded by Alan Fish. Motion carried with all in favor vote.

Ohio APCO Treasurer's Report

Current balance for Ohio APCO Checking \$14,893.18, Ohio Money Market 52,107.01, Gold Star 52,282.04. Lydia Frey made the motion to accept the report, Kelley Davidson seconded, motion carried with all in favor vote.

Conference Committee

Rose Chambers conference is coming, 4/14-4/17 at Kahari the inaugural 5k "Voices for a Cause" will be held Sunday at 6pm all proceeds will go to Ohio Victims of Crime: Human Trafficking. Sunday at noon Dr. Kathy Platoni will be speaking. Handouts are available at the front table. Gold Star luncheon will conclude the conference at noon on Wednesday. The Gold Star Luncheon and 5k are not included in the conference registration. You can add these events when you register for the conference. Day passes are \$25/day, full registration is \$100. So far there are 21 vendors, over 130 registrants, this is the highest number of attendees in years. Rose encouraged members to reach out to their vendors to get their support and help sponsor this conference. President Persons thanked Rose and the Conference Committee members for their help in organizing the upcoming conference.

Gold Star Committee

Brian MacMurdo, nominations are now closed for 2018, 120 people were nominated for 2017, 115 were nominated in 2018. The committee will vote on the 2018 Telecommunicator of the year and double gold team award today. Moving on with luncheon planning as well. A new logo for Gold Star has been designed, along with a new program cover and photo backdrop. Keep our fellow telecommunicators in mind for their great work this year for 2019 nominations.

Ohio 911 Program Office Update

Sharon MacMurray, the ESInet steering committee teleconference is tomorrow at 11am. The federal grant state application is being completed, the approach is all local subgrants. The RFP is being updated and the process

will be completed concurrently with finalization of ORC proposal. Additional info will be available with the ESInet steering committee minutes as they're posted on the ESInet website. Support and compliance under way for 2019 – tried to create a way for reporting if you reported in 2018 and there are no changes to report, a checklist will be created that will allow to inform office of changes or lack thereof from the previous year..

Ohio MARCS

Rick Schmall – over 120,000 radios on the system now. MARCS is now known as the largest public safety radio system in the country. The Stark Co investigation took a lot of systems in the nation by surprise, several other states are interested in what's going on. Biggest hurdle is prosecutors figuring out what charges to file. Monitor your unused talkgroups. MARCS has over 9000 talkgroups, and over 1000 had 0 PTT's in last two years. MARCS will be attempting to clean this up and reaching out to agencies with unused talkgroups which will help conserve resources, bring the budget down, and help keep rates low. Stark Co came live with 3000 radios, Summit county is live with 5000 radios, averaging 500k PTT's a week. Tuscarawas County is close to coming on, equipment is in place, agreements going through review process right now. The SOP committee has been pretty active with the new administration, they would like to clean up some of the SOP's. A lot of changes in past 3.5 years, there are SOP's internal to MARCS that do not matter anymore such as outdated Antivirus policies. SIEC SOP's are also being worked on. You don't need to be in Columbus to be involved in that, there's a conference bridge and screen sharing app to tune in to meetings. One policy that will affect users is the County +1 Policy, for large public safety events such as an LEO in Clermont County MARCS got ahead of it and put out a notice to move everyone to an ECOMM TG for that event. It kept dispatch traffic off the towers in Clermont Co as they still had to dispatch day-to-day traffic. Attempting to steer visiting TG's from overwhelming the local towers by using the ECOMM channels. SIEC date has changed due to a national SWIC conference, it will be Wednesday May 1. The day before that is the 2nd MARCS radio shop meeting, a year ago shops from all over Ohio, Indiana, and Pennsylvania came in, to inform shops and programmers on what MARCS expects when programming radios and code plug configurations. If there is a person in your area that clones radios or touches the radios in any kind of way, they may benefit from attending as well. If you know someone that would be interested contact Rick Schmall so he can invite them.

Ohio TERT

Monte Diegel – exciting movement going on, within the last couple weeks we're close to an MOU, purising an agreement with Ohio Fire Chiefs to make TERT a part of the Ohio Response Plan with thanks to Mory Fuhrman for stepping up to facilitate this. There will

be some calls over the next month to get this moving, and the rest of the training will start to get into place after this has been set.

Frequency Advisory Committee

Bob Bill – been working with Tuscarawas and Wood County trying to find repeater channels. Reviewing a 27 page document from the FCC titled, “Wireless Telecommunications Bureau Announces Process for Relicensing 700Mhz Spectrum in Unserved Areas”, to make sure that our 700 Mhz public safety spectrum does not get taken away to go over to a wireless carrier.

Executive Council and Legislative

Jay Somerville – on 1/17 Executive Committee and Board met at APCO HQ – first item of business were officer nominations. The 2nd VP at the national level has two certified candidates, Kim Burdick and Jason Kern – both board of directors members. Both candidates are expected to have a message for the chapter at our May meeting. Margie Moulin will move to 1st VP from 2nd VP, this will have to be a vote as well.. Voting will begin in July.

If you are interested, there is another set of committee openings at the national level. The deadline to sign up for any national committees is April 1st. Two items of interest, a webinar to learn about what it takes to serve on a committee that can be viewed at your leisure will be posted on the chapter webpage. Also, the PDEC committee which requires a lot of help, and is one of the hardest to staff is always looking for volunteers. It’s a lot of work but work that can be done on your own time. PDEC chooses presenters for the national conference and screens through white papers to pick the best sessions. It’s an extremely rewarding process and is easy to work around our schedules.

APCO is heavily involved in FCC review of 911 fund collection by wireless providers in particular as it relates to the diversion of those funds that get collected at the state level. Ohio is not an issue but several states across the country have earmarked those funds for other purposes.

For those interested in attending APCO institute course, joining RPL, looking for assistance to get to the national conference. APCO scholarship program is open, submissions are open through March 31st. Jay strongly recommends to take advantage of the scholarship program, don’t wait until the last minute to submit!

ANSI standards, APCO national completed incident handling process standard, available to review on APCO website. They’re working on finishing “Best Practices for the Use of Social Media in Public Safety Communications” and review of the “Core Competencies and Minimum Training Standard for Public Safety Communications Technicians”. There will be a comment period next month, if you’re considering following that standard, get into the process early and give your feedback back into the standards development committee.

Membership, as of 1/1/19 27,408 members, increase of 2200 since 1/1/18 – 189 group membership agencies.

The state of our association is good and state of membership is better.

PSAP awards at the national level are open through April 1st, there are several broad job-based categories to choose from. If you have anyone you think that is deserving of recognition, please consider these awards.

Baltimore Conference housing will open April 1st, check www.apco2019.org for more info. April 1st is FLASH day – if you are planning on attending the conference the discount on April 1st can’t be beat in any other way.

The member and chapter services committee is hosting webinar on today at 1400. Recap of hurricane and disaster operations from the North Carolina Chapter. The webinar will be recorded and will be available on PSConnect.

Legislative Update

New Speaker of the House, Larry Householder, that will change complexion of the house substantially. We continue to meet with Rep Carfagna (Delaware Co), a member of the ESInet steering committee. He commits to introduce 911 legislation when time comes, we’re making some revisions and have a draft of a bill that came from legislative services. We are working through about 6-7 pages of inquiries from legislative service about potential conflicts and language issues.

We’ve had one discussion so far with new administration, plan on having a 2nd discussion with Gov. DeWine’s team. We are imploring Gov. DeWine to consider putting some of the 911 legislation, in particular the universal device fee, into the state budget as opposed to pushing it through in a standalone bill. It takes the tax blame burden off of the legislature and puts it more on the overall budget for the state. There are positive and negatives to both aspects, since a state budget is only good for two years as opposed to legislation that stays quasi-permanently. Jay announced personnel changes at the state level, Matt Damschroder as the new director of DAS and Ervan Rodgers, from the AG’s office, is the new director of Information Technology serves as Rob Jackson and Rick Schmall’s boss and the CIO of the state. Jay wanted to thank DAS on behalf of Ohio APCO for supporting the Ohio public safety telecommunications committee in the interests of 911 in the State of Ohio.

Constitution & Bylaws

Johnna Sells working on language for 911 and comm center management committee, once language is proposed and it will be up on the website and presented to the quorum in May.

Commercial Advisory

Satoru wanted to thank all the vendor partners today on behalf of Norberto Colón who couldn’t be present today, especially thanking Sundance Systems Inc for sponsoring lunch, they will have a few minutes to speak about their product after the conclusion of the meeting today.

(Continued Next Pg.)

Training Committee

Lydia Frey – last year we had a lot of great trainings across Ohio, the national center held training in 3 locations, crisis intervention training in NEO at end of the year and chapter meeting trainings. Today after the meeting we will have Human Trafficking Training.

Let the committee know if there is any training that you'd like to see in conjunction with our quarterly meetings and if there is anything you would like to see in your part of Ohio.

APCO Nominating Committee

Kelley Davidson and Jay Somerville - Three names have been submitted for 2nd vice-president, we would like to ask to open floor for additional nominations. The Nominating Committee will meet/talk with candidates and provide an opportunity for them to provide a short bio to be posted online so that the chapter members can get to know them prior to voting in the May meeting.

The candidates for the 2nd vice-president are Matt Hanenkrath, Cheryl Pratt, and Paul Hicks.

President Persons opened the floor for nominations, no additional candidates were named. Lydia Frey motioned to close nominations, Johnna Sells seconded. Motion carried with all in favor vote.

Good of the Order & Announcements

Rose Chambers, conference rate for rooms at Kalahari is \$112, the closing date to get the discount on rooms is March 13th.

President Persons regarding a standing committee to address topics and discussion points related to legislative issues, PSAP operations, and 911 operations from a technical and operational perspective. Based upon what we're hearing from our membership, President Persons will move forward and create a standing committee titled "911 PSAP Operations Committee". This will be a chair led committee, President Persons has a person identified that isn't present at this time. President Persons will reach out to this person to discuss chairing the committee. This will be a voting member committee, there will be mission, goals and vision. This will move on by being added to the bylaws. President Persons hopes the incoming president in May will choose to continue this committee.

Rose Chambers made a motion to adjourn the meeting, seconded by Mike Banks, motion carried with an all in favor vote, meeting adjourned at 11:10am.



THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the February meeting:

Lunch:

Sundance Systems

Exhibitors:

**Alert Public Safety Solutions
Applied Digital Solutions Inc.
Carbyne
Hexagon Safety and Infrastructure
Motorola Solutions Inc.
Russ Bassett Corporation
Sound Communications
Steven Campbell & Associates**

For the May meeting we thank the following vendors:

Lunch:

RapidSOS

Exhibitors:

**Alert Public Safety Solutions
Applied Digital Solutions, Inc.
Central Square Technologies
Hexagon Safety and Infrastructure
Motorola Solutions, Inc.
Steven Campbell & Associates**

The chapters wish to thank our sponsors for their support

For sponsorship opportunities at future meetings, please contact Norberto Colon.

Norberto.colon@motorolasolutions.com



We are now accepting nominations for the 2019 Gold Star Awards. We are looking to move towards a yearly awards luncheon rather than every other year. More information will be provided on this soon. Never the less we are accepting online nominations. The deadline to nominate for the 2019 awards will be January 31, 2020. Thank you all for making the 2017-2018 Gold Star Awards luncheon last month a success!

<https://forms.gle/GVQUUs8q9smM6tM79>

Ohio APCO – Constitution & Bylaws Committee

Resolution 2019-01

May 22, 2019

Title: A resolution to amend Article VIII, Section 1.1 of the Bylaws of the Ohio Chapter of APCO.

At the May 22, 2019 membership meeting, the Constitution and Bylaws committee is offering to the quorum Resolution 2019-01, a resolution amending Article VIII, Section 1.1 of the Bylaws of the Ohio Chapter to read:

“The Standing Committees of Ohio APCO shall be: Constitution and Bylaws, Training, Awards & Scholarships, Legislative, Nominating, 9-1-1 & Communications Center Management, and Frequency Advisory.”

This amendment will create a new standing committee, “9-1-1 and Communications Center Management”. First discussed at our February 20, 2019 meeting, President Persons proposed creating this new standing committee to address the concerns and issues facing our members that manage 9-1-1 systems, public safety answering points and communications centers. This committee will also serve as an advisory group to the Ohio APCO Executive Board on legislative, technical and operational issues related to 9-1-1.

In accordance with the procedures established in Article V, Section 1 of the Constitution of the Ohio Chapter of APCO, this resolution will be presented to the quorum at the May 22, 2019 chapter meeting for discussion and vote. A two-thirds (2/3) majority vote of the quorum is required for passage.

For any questions related to this resolution, please contact:

Johnna Sells
Second Vice President – Ohio APCO
Chair – Constitution & Bylaws Committee