



CALLSIGN

Ohio Appreciates Professional Communications Operations

February 2021

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President's Message By OHIO APCO President Lydia Frey

As we enter into 2021, I want to express my sincere gratitude to all of you for your dedication and commitment to public safety. 2020 was an extremely difficult year for all of us but we took care of each other and by doing this we made Ohio stronger in the public safety community. I am extremely proud to be part of Ohio APCO.

I am very honored to have served as the Ohio APCO president for the past two years. I have had the privilege of working with a top-notch executive team who made some significant changes within the organization. The executive committee's first priority is taking care of their members and I am very excited with all of the accomplishments they have made over the last two years.

Unfortunately, we are not able to meet in person for our February meeting, however, I am hopeful this will end soon and we will be able to meet in person again.

Information regarding the February 17th meeting is listed on the ohioapco.org website page.

Sincerely, Lydia

February Chapter Events

Ohio APCO/Ohio NENA Virtual Combined Membership Meeting

Wednesday, February 17th 2021 10:00 AM

VIA WEBEX

Go to ohioapco.org for further information

APCO – INTERNATIONAL

President

Margie Moulin, RPL, CPE
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Margie.Moulin@ecso911.com

Board of Directors- North Central Region

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Executive Council Representative

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Ohio APCO Executive Committee

President

Lydia Frey
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Immediate Past President

Satoru Persons
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Past President

Kelley Davidson
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1st Vice President

Johnna Gonzalez Sells
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2nd Vice President

Cheryl Pratt
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Secretary/Treasurer

Mike Banks
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Chapter Executive Council Delegate

Jay Somerville
jsomerville@dublin.oh.us

Chapter Commercial Advisor

Norberto Colon
norberto.colon@motorolasolutions.com

Appointed Executive Committee Positions

Patrick Brandt
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Adrienne Sheffer

ajsheffer@dps.ohio.gov

**Ohio APCO
Standing Committees/Chairs**

Constitution and By Laws Committee

2nd V.P. Cheryl Pratt, Chair
clpratt@dps.ohio.gov

Training

Cheryl Pratt, Co-Chair
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Adrienne Sheffer, Co-Chair

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Nominating

Mike Banks, Chair
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Holly Wayt

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Kelley Davidson

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Satoru Persons

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Awards & Scholarship

Paul Hicks
phicks@springfieldohio.gov

Legislative

Chapter Legislative Liaison, Jay Somerville
jsomerville@dublin.oh.us

Frequency Advisory

Bob Bill, Chair
Bob.bill@das.ohio.gov

911 & Communications Center Mgt. Committee

Patrick Brandt, Co-Chair
pbrandt@co.delaware.oh.us

Andrew Knapp, Co-Chair

andrew.knapp@hamilton-co.org

Additional Designations

Joint Conference Committee

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Roseanna.chambers@gmail.com

Ohio APCO "Callsign" Editor

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Ohio ESINet PSAP Subcommittee Representative

Jay Somerville
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Ohio ESINet Technical Subcommittee Representative

Matt Franke
mfranke@butlersheriff.org

SIEC Representative

Matt Franke
mfranke@butlersheriff.org



**Secretary/Treasurer Report
November 18th, 2020**

**Welcome Remarks -Chapter Presidents
Nancy Kolcan & Lydia Frey**

Meeting started at 10:02 am with President Frey and NENA President Kolcan welcoming attendees.

Chapter Secretary & Treasurer Reports

Mike Banks advised that the August chapter meeting minutes have been posted online and shared as part of the newsletter. He asked for a motion to waive the reading of the minutes. Matt Hanenkrath made the motion, seconded by Norberto Colon, motion passed with all in favor vote.

Mike Banks reviewed the balances of the Ohio APCO checking and money market accounts; APCO Checking current balance is \$21,437.31. APCO Money Market, \$62,157.80, Ohio Gold Star & Conference, \$39,756.73. Jay Somerville made the motion to approve the Treasurer’s Report seconded by Johnna Gonzalez Sells. Motion passed with all in favor vote.

**Joint Conference Committee Report -
Rose Chambers**

No report, working with diligently NENA national on the 2021 NENA Conference in Columbus.

Gold Star Committee Report – Brian MacMurdo

The 2020 luncheon was canceled. 2019/2020 nominees will be recognized at an event in 2021. Brian is working with the venue on a date in fall 2021 to hopefully get past the pandemic. Nominations are open for the Gold Star Awards for 2020 nominees, you can find the links online on the APCO, NENA website or the Ohio Gold Star Facebook page. Nominations will be open until 1/31/21. Brian encouraged attendees to consider their telecommunicators hard work and significant accomplishments for potential nominations.

Ohio 9-1-1 Program Office Update – Rob Jackson

The ORC Revision with ESInet steering committee should be finalized over next two meetings. A packet will be provided in the next meeting for a review by the committee and then it will move on to be a legislative issue. The grant is going forward, the Department of Commerce is taking the lead in facilitating the funding. The 9-1-1 Program Office will work with the counties to verify proper usage of grant funding with photographs, serial numbers, etc. due to the travel restriction. 9-1-1 Program Office members will continue working from home until at least May. The next PSAP statewide teleconference meeting is scheduled for December 3rd, the national 9-1-1 coordinator is scheduled to speak at this meeting.

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THANKS!

With meetings being virtual, there are no sponsors for this quarter. However, we would like to thank all of our sponsors, past, present and future, for the support provided to both Ohio APCO and Ohio NENA over the past several years. As we figure out what the new normal is for all of us, we know that our vendor community will continue to be there to support our efforts.

The chapters wish to thank our sponsors for their support

For sponsorship opportunities at future meetings, please contact Norberto Colon.

Norberto.colon@motorolasolutions.com

Ohio MARCS – Richard Schmahl

Stark County investigation is concluded, the primary suspect plead to a deal that will sentence him to four years, this is the first known successful prosecution of abuse of a P25 system in the country. Ensure laws are properly structured to address hacking and abuse of P25 and NG911 systems will be a challenge for the industry to overcome.

The rates for MARCS have been set by OBM, staying at the same rates. Invoices will be going out soon.

The FCC freed up 50Mhz of spectrum in the 4.9Ghz range, will allow every state to manage this themselves which will allow states to farm this out to the private sector if they choose so. Mr. Schmahl will work with Ohio licensees to make sure they are grandfathered and don't need to make changes or seek out other frequencies.

Ohio TERT Update – Monte Diegel

The MOU was received back from OFCA. Chief Houk has been in contact several times over past 3-4 months. Awaiting a meeting between Ohio APCO and NENA boards to address questions/concerns of the association regarding proper structuring of the MOU and the TERT team itself.

APCO & Nena Executive Council & Committee Reports

Frequency Advisory Committee – Bob Bill

Working with Richland, Trumbull, Crawford, Medina counties to help with vehicular repeater requests and in-building coverage. Still waiting on the FCC to release the 800Mhz interstitial channels which will give greater than 300 new frequencies for public safety entities in Ohio. Mr. Bill believes hold up has been the FCC getting their Universal Licensing System equipped to handle it.

Also monitoring 4.9 and 6ghz for FCC actions and developments on those bands and participating in webinars and meetings regarding this.

Executive Council and Legislative – Jay Sommerville

APCO has been discussing a compassionate care component for a long time. This idea came from Maureen Will, Atlantic Chapter, who is the director of the center that handled the Sandy Hook massacre. Ms. Will wanted to pay forward the support her center received and develop a support and acknowledgment mechanism when tragic events happen. President Moulin asked Management Committee of the Executive Council to find out which committee works best. The Management Committee is formulating recommendations to decide on which committee will handle this by December 1st.

Conferences, the next conference is still on for August 15-18, 2021, in San Antonio. Future cities are Anaheim 2022, Nashville 2023, Orlando 2024. Baltimore is slated as a conference city again, potentially 2025/2026. All the concerns with Baltimore have been taken into consideration regarding security and hospitality. APCO staff has taken an extreme amount of care dealing with the Baltimore Convention bureau to address the concerns of the association.

Government Affairs Update

- FCC 6Ghz, APCO appeal denied, interference and appropriate use are APCO's top priorities in this band.
- Location accuracy - joint response letter from a coalition of public safety organizations demanding the FCC push for better and better location accuracy standards and include a dispatchable civic address. CTIA filed a request for delay of implementation of location % standards.
- State 9-1-1 fee diversion concerns, there are no concerns in Ohio at the state level. However, the GRO is pursuing this in other states where funds may be diverted to areas other than 9-1-1 and public safety uses. The grants from the federal government require that states are not deferring funds collected at the state and local level

and not used for purposes other than funding 9-1-1.

- Reminder to follow @GRO_APCO on Twitter and check out <https://www.apcointl.org/government-relations>

Emerging Technology Forum will be in virtual format 12/1/20 - 12/3/20. Sponsorship is sold out, registration is \$25 for full/associate APCO members, \$100 for online only APCO members. There is a very robust program. APCO is trying a new online virtual conference service that looks very promising that allows for breakout rooms and questions.

Standards Development

MOU established with NENA related to joint standards which both APCO and NENA advance. Goal is to be consistent with the industry and sending standards that are not contradicting.

Approved/Posted standards

- Key Performance Indicators for PS Comm Personnel
- Best Practices for Social media in the comm center

Call for Participation

- Career progression within the ECC

Upcoming Standards

- Crisis intervention techniques

Membership Report

APCO membership as of 10/1/2020, 35,273 total members; 2,582 Associate, 4,523 Full Members, 8,320 Full Group Members, 19,138 Online Group Members, 497 commercial members, 213 Commercial Group Members.

ESINet Updates – Jay Somerville

Matt Huffman from Lima was named the new Senate President, Bob Cupp, also from Lima. took over as Speaker of the House. Both are considered very public safety friendly; both have experience working with public safety and public safety budgets.

Speaker Cupp was a county commissioner and a judge and Senator Huffman has been very active in Lima politics involving public safety.

PSAP Operations Subcommittee

Jay thanked everyone that participated in public meetings to review the PSAP Operating Rules. The subcommittee unanimously approved the rule recommendations. No matter what the issue was with the operating rules was, we always focused on the caller and the service we provide.

The recommended changes include increasing annual training hours by 6 for topics determined by the local PSAP manager in addition to the 2 hours provided by the state 9-1-1 Program Office. The rule on COOP was not specific to the 9-1-1 center or how calls are handled during interruptions of service, this rule was tightened up a bit. For statistics, recommend eliminating of tracking of rollover counts, can't do this until we're truly on next-generation core services.

Answering threshold was changed to be in line with revised NENA call answering standards, recommended statistics are required to be reported when requested and during support and compliance audit. Rule 19 – enforcement, the wording was determined to take all discretion away from the ESInet Steering Committee. The need for flexibility was recognized. This rule was substantially rewritten to clarify ESInet steering committee roles and options.

Added a new recommended rule for call transfer procedures. This recommendation leaned heavily on the NENA standard for call transfer procedures. Recommending a rule for a PSAP to have a policy on call transfer procedures to require a call announcement and staying connected to make sure the call has been properly relayed.

Next meeting on Monday at 11am, will talk about their revisions to ORC 128 and recommendations for the PSAP operations rules revisions.

The 9-1-1 Program Office is taking suggestions for 2021 training topics, submit by 11/25/20.

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Interested parties meeting to discuss Telecommunicator/Dispatcher training on 12/4 @ 10am on MS teams. The goal is to bring together interested parties, including DOE, to talk about better ways to provide telecommunicator training in the future. If you're interested in this meeting, the info will be available, Rob Jackson can provide conference information.

Jay encouraged members to talk to your local representatives, several have changed during the last election cycle. If your representative has changed, don't wait to reach out until a change is needed.

Cody Post asked about HB 13 - Rural Broadband Program, is this a concern? Cody will review and send his concerns to Jay.

APCO Nominating Committee – Kelley Davidson

Accepting nominations now for chapter officers. The nominating committee will present the nominations to the membership quorum at the February chapter meeting for the chapter officer positions.

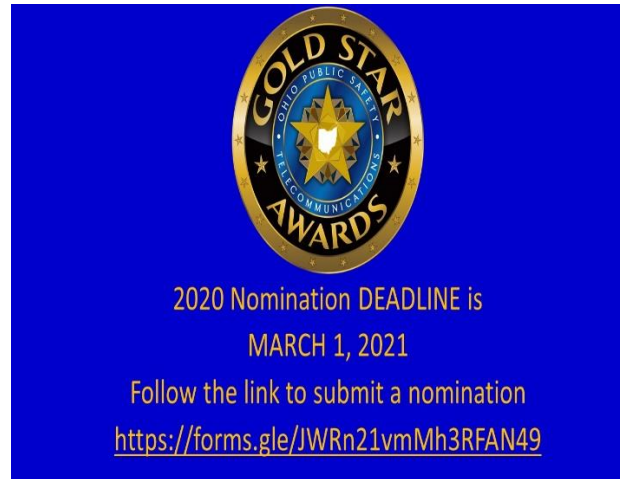
Commercial Advisory – Norberto Colon

Norberto reported the vendor community is looking forward to reconnecting with the membership once the restrictions have been removed sometime around the end of Q1 2021. After that they are hoping to return to some sense of normal operations. They're here and ready to support us whenever that opportunity arises

Good of the Order and Announcements

2021 Joint Meeting Dates are on the APCO website, currently the rooms are reserved at the DAS building on Surface RD, we will monitor the current state of affairs as we get closer to the February meeting to decide on whether its in-person or not and keep the membership update.

Motion to adjourn by Matt Franke, seconded by Patrick Brandt; motion to adjourn passed with all in favor vote, meeting adjourned at 10:54 a.m.



The deadline for 2020 Gold Star Award nominations is March 1, 2021. We are working with the venue on a rescheduled date for the luncheon. We are tentatively looking at September 23 & 24th. We will have more details to pass along in the next few weeks.

Brian MacMurdo
brian.macmurdo@gmail.com

