



ERICA WALSH

Communication Center Manager

CONTACT

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"I am humbled to have been nominated for the position of 2nd Vice President of the Ohio APCO chapter. I am continually encouraged to see how this group strives to ensure the mental and physical welfare of all telecommunicators. I'm passionate about training and feel that we need to continue to provide training available to all. We need to continue our work at getting telecommunicators the recognition they all deserve. I'm proud to be a part of an organization that helps telecommunicators grow throughout their career."

Career:

Columbus Regional Airport Authority

Communications Center Manager
March 2020-Present

SUNY Empire State College

Adjunct Instructor – Emergency Communications and Introduction to Emergency Management
May 2020-Present

State of Ohio/Department of Natural Resources

Telecommunication Operations Supervisor
November 2015-March 2020

State of Ohio/Department of Natural Resources

Administrative Assistant – Office of Law Enforcement
October 2006-November 2015

State of Ohio/Department of Natural Resources

Telecommunications Operator
May 2004-December 2007

Crawford County Sheriff's Office

911 Dispatcher
February 1998-May 2004

Education:

John Glenn College of Public Affairs at The Ohio State University

Certificate, Public and Non-Profit Leadership
2019

Public Manager Consortium

Certified Public Manager
2013-2015

University of Findlay

Master of Business Administration w/Major in Public Administration
2005-2007

Mount Vernon Nazarene University

Bachelor of Business Administration
2003-2005

Licenses & Certificates**IXII, Incorporated**

CTO

APCO

Public Safety Telecommunicator I Instructor

APCO

Public Safety Telecommunicator I

International Academy of Emergency Medical Dispatch

Emergency Medical Dispatcher

FEMA

ICS-100, 200, 300, 700, & 800

LEADS

TAC

Inquiry with CCH

Committees**APCO International**

Agency Training Committee 2019-2020

Professional Development Events Committee 2019-2020

APCO Ohio

911 Center and Communication Center Management Committee 2019-Present

Ohio Certified Public Manager Society

Secretary 2018-Present

Ohio Public Manager Advisory Board

2019-Present